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INTRODUCTION

This guide will help you get started with Learning Management System in eloomi.

The guide focuses on setting up modules, add content, and create programs. In addition you will learn how to create an onsite course.



SKILLS & CATEGORIES



CREATE SKILLS & CATEGORIES



Before we get started with creating content (modules and programs) you should consider the areas or themes which your content will revolve around.

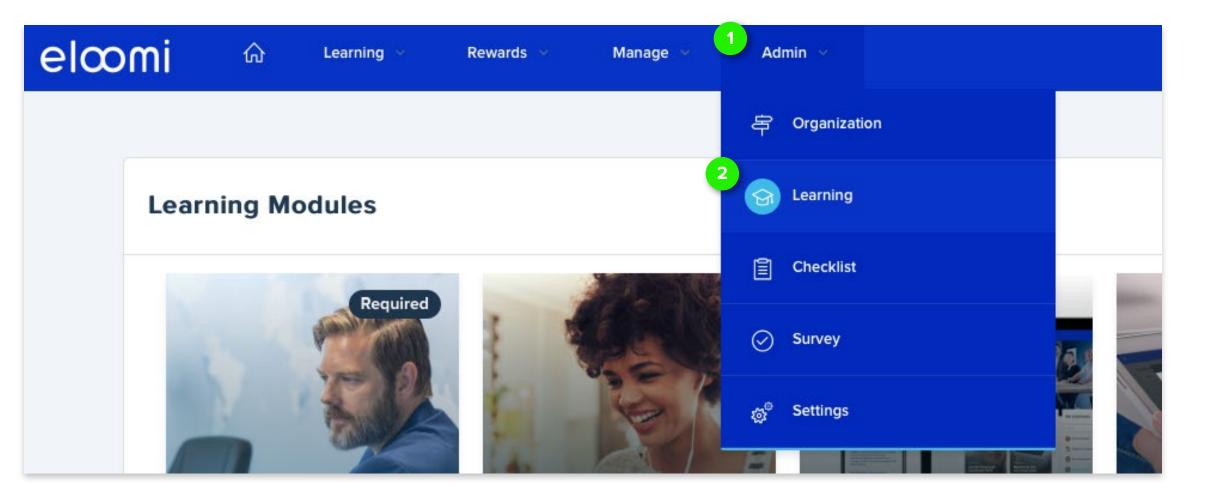
This is what we call the "Hygiene Factors" and includes both Skills and Categories. It is always a good idea to create both of these before you actually start creating the content

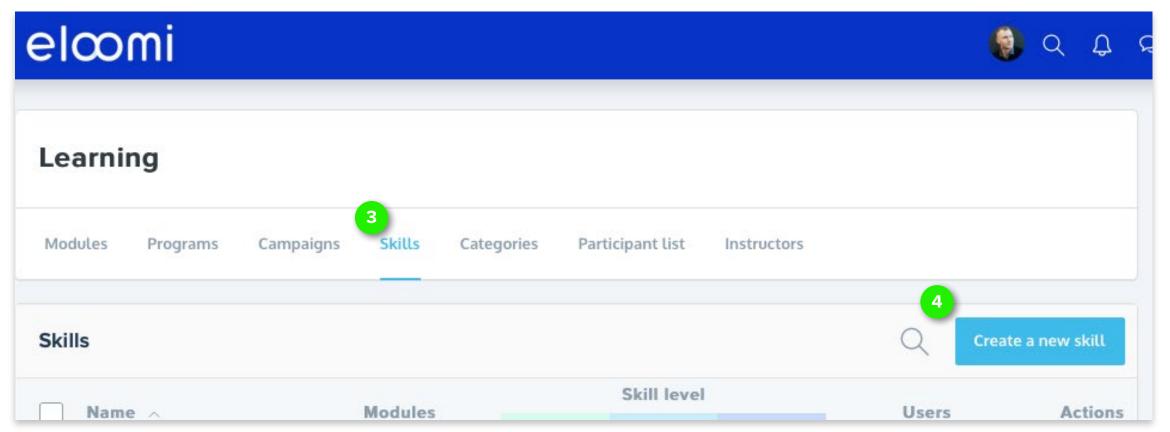
CREATE SKILLS

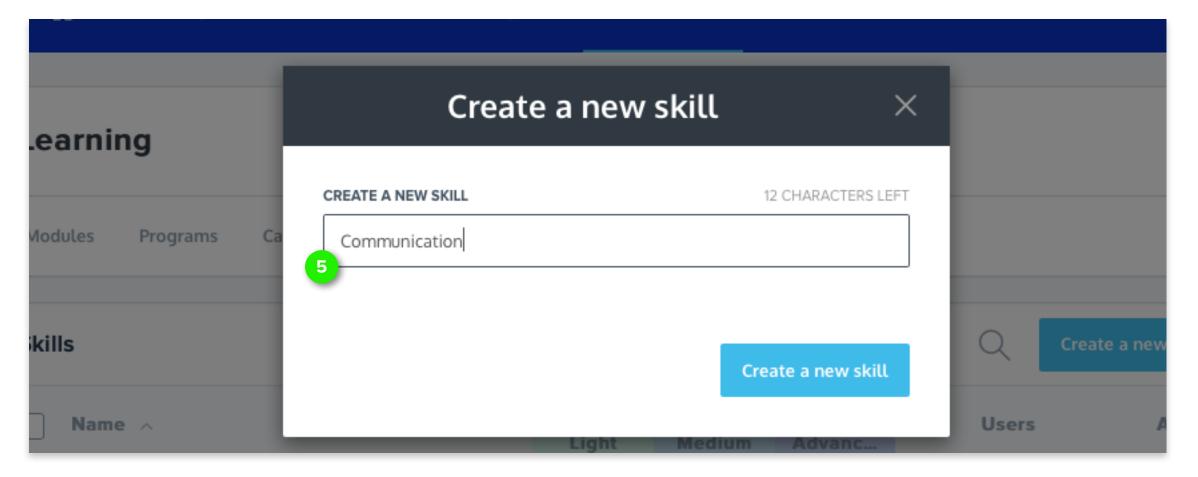
- 1) Go to: 1 Admin ---- 2 Learning ---- 3 Skills
- 2) Click on 4 Create a new skill
- 3) Enter **the name** of a skill **5**



You can also create a Skill while creating/editing a module as well.





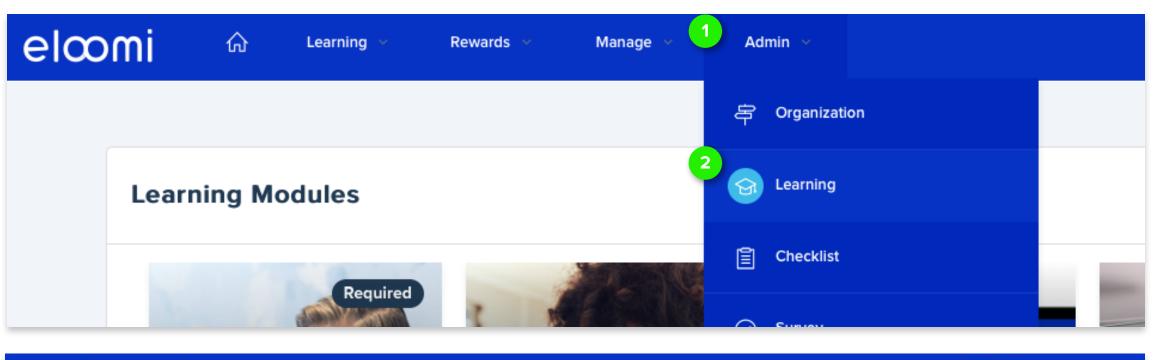


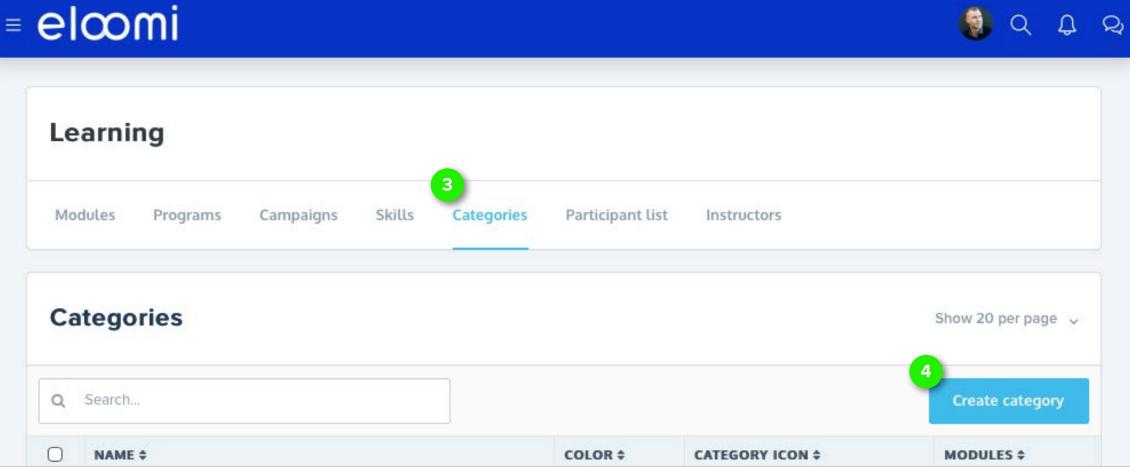
CREATE A CATEGORY

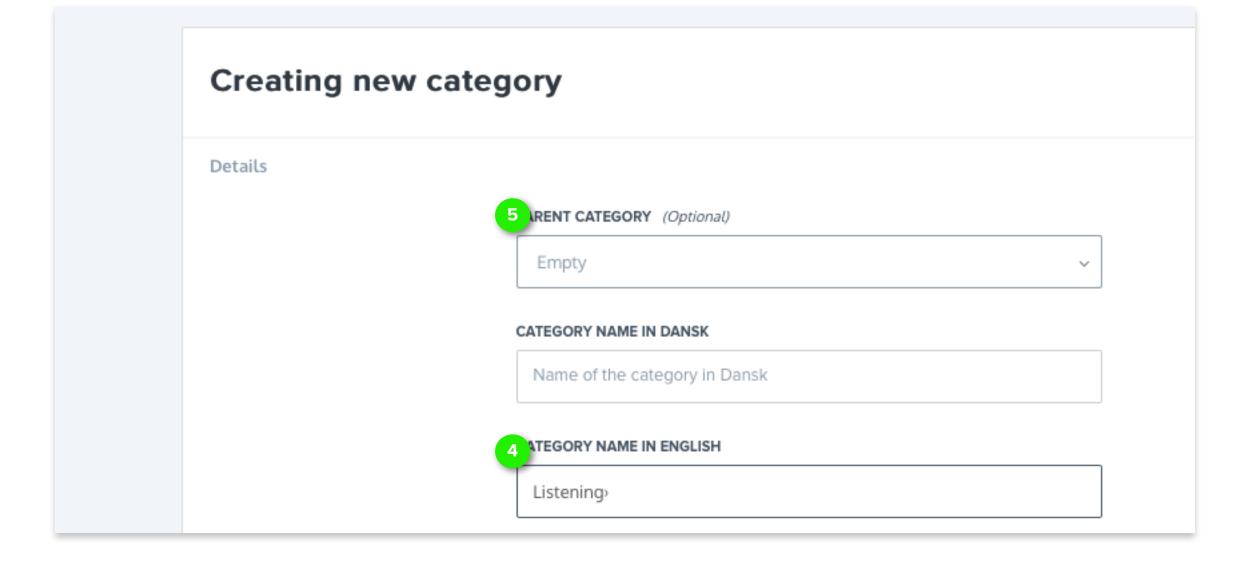
- 1) Go to: 1 Admin ---> 2 Learning ---> 3 Categories;
- 2) Click on 3 Create category;
- 3) Enter 4 Category name in the language of your choosing. Remember: Category will only appear in the language you have entered.

In case your organization operates in multiple locations you may also choose to translate the category name to a different language.

Optionally you can add ⁵ **a parent category** to an existing or new category.





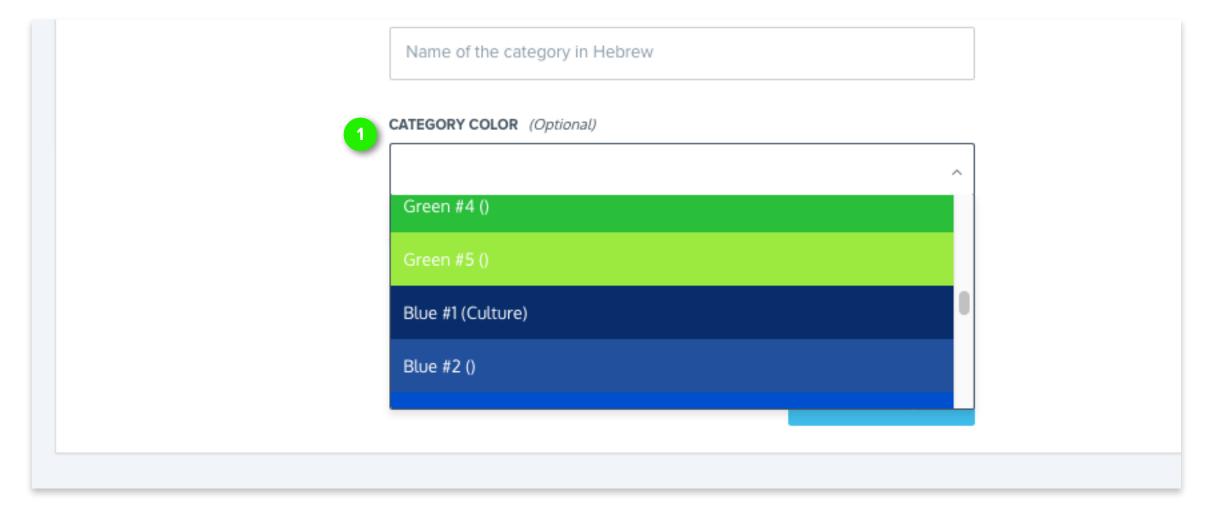




STYLE CATEGORY

Add **a color** of choice to appear as a tag with the Category.

Assign **a category icon** 2. Note that the Category icon does not appear on any module cover but only on Categories page.







ONLINE MODULES

CREATE AN ONLINE MODULE

Go to:

Admin

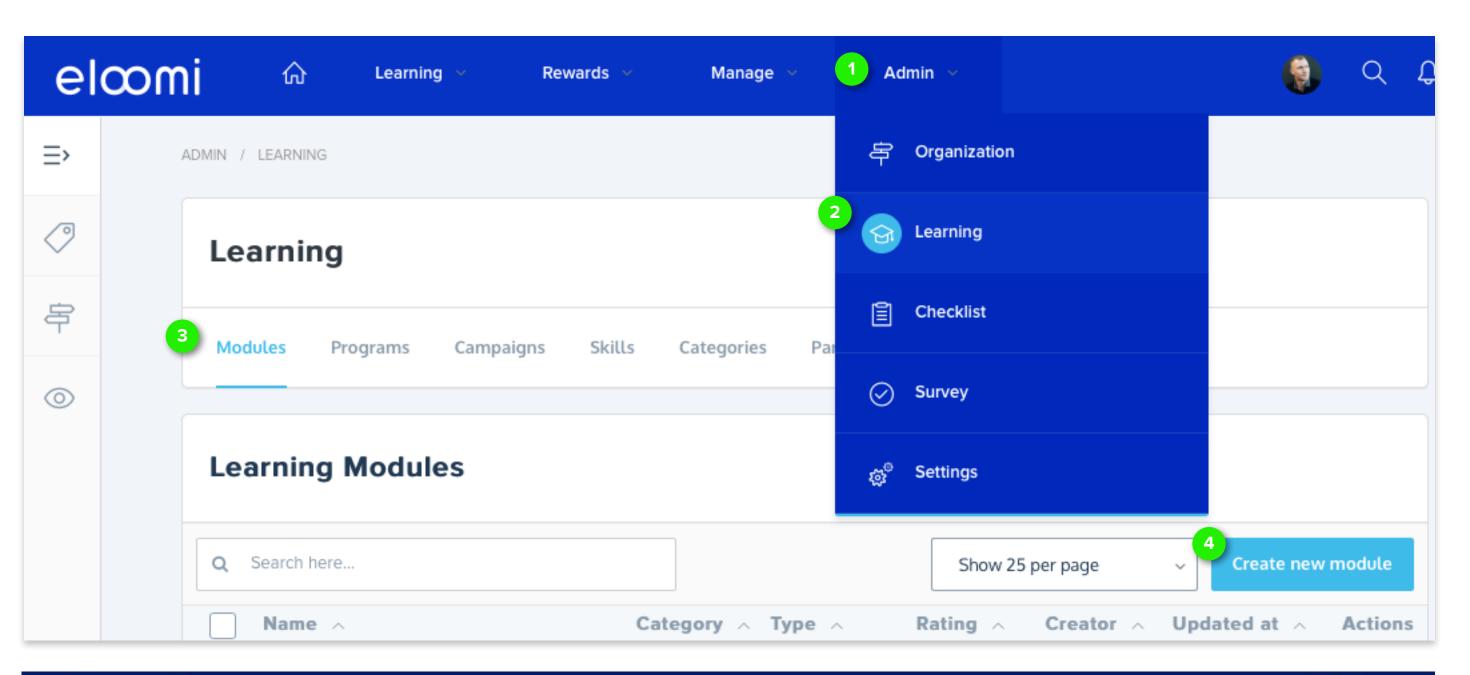
Admin

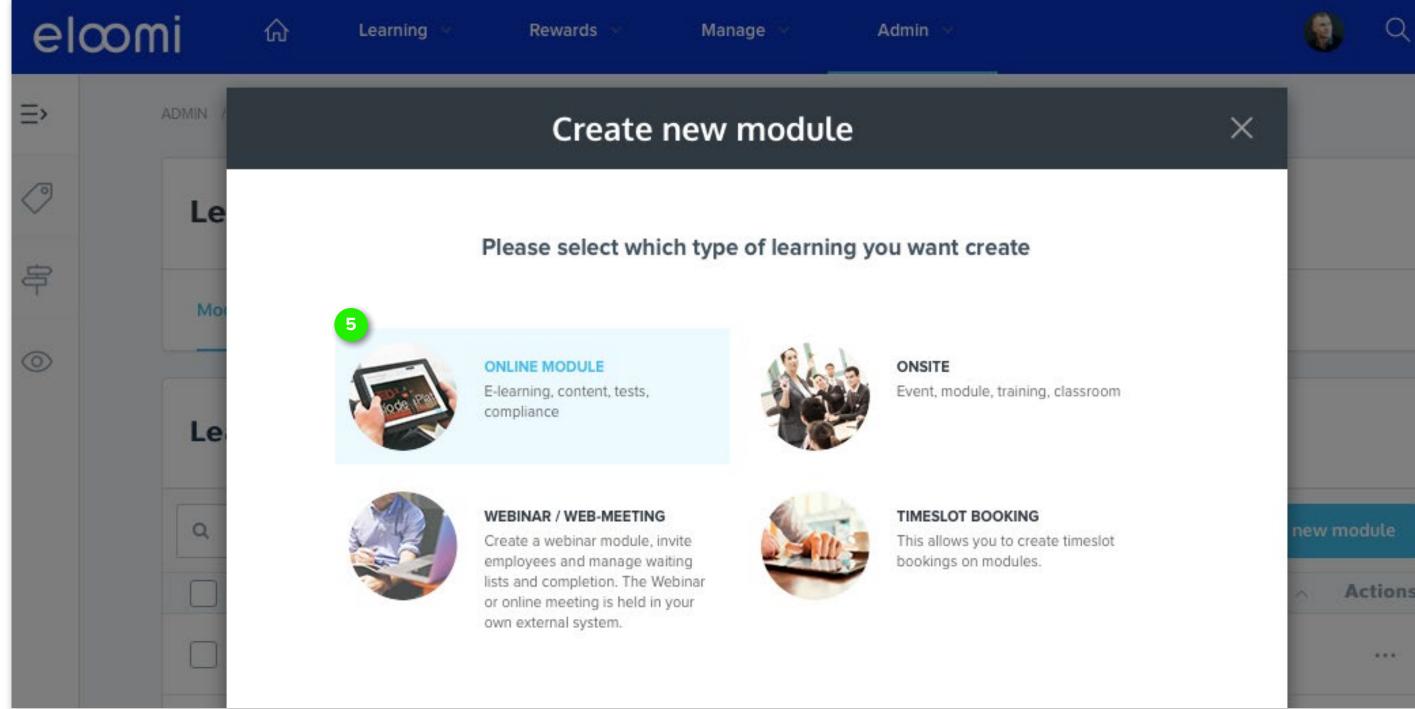
Modules;

Click on 4 Create New Module;

You will have the option to choose between different types of Learning, i.e. Online, Onsite and Webinar

For starters, click on create 5 Online module.





EDIT MODULE

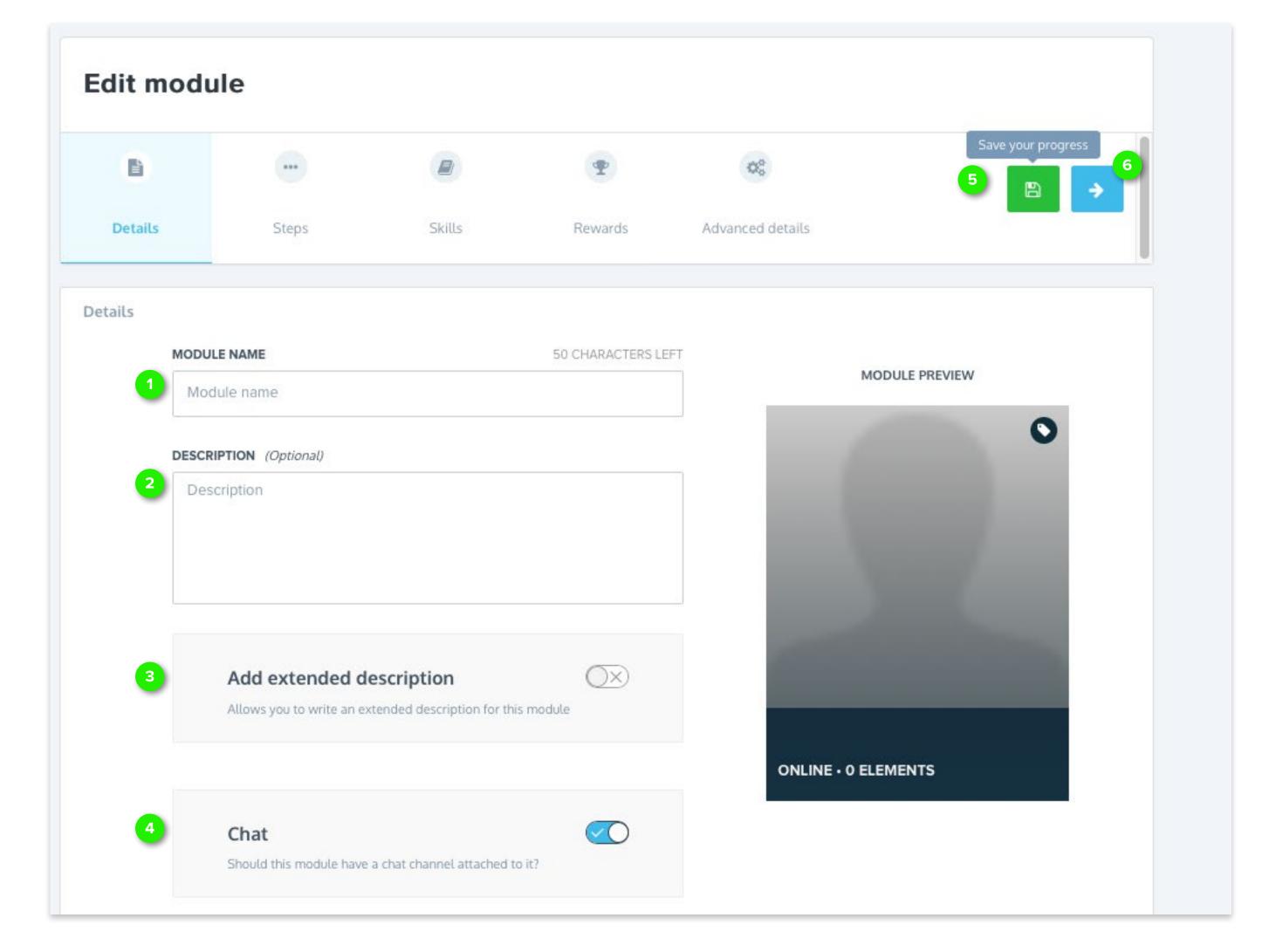
On the Details page, you can give the module **a name**, **a** description (max. 200 characters) and also have the option to add an extended description 3.

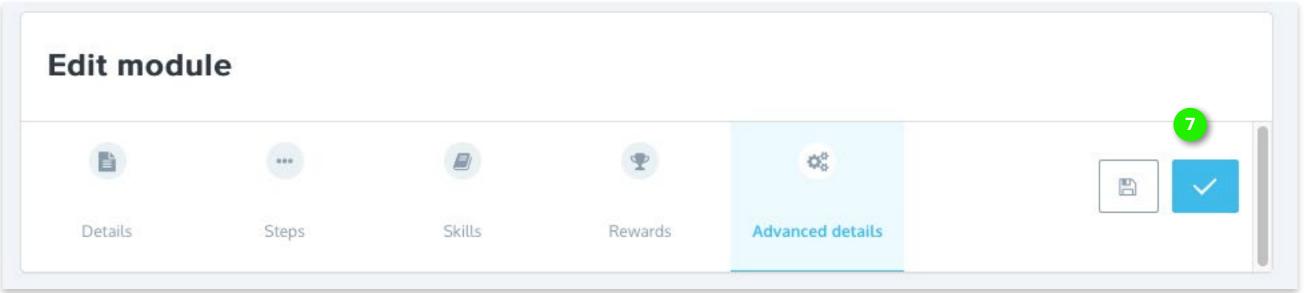
You can also activate the **chatter function** ⁴. This will open a chat room specifically for this module and the users assigned to it.

Click on the **save progress** icon or the **blue button** to proceed at any stage of the process and your progress will be saved automatically.



A Module will be considered **active and live** only if you press the **blue checkmark** 7 after finalizing all the details.



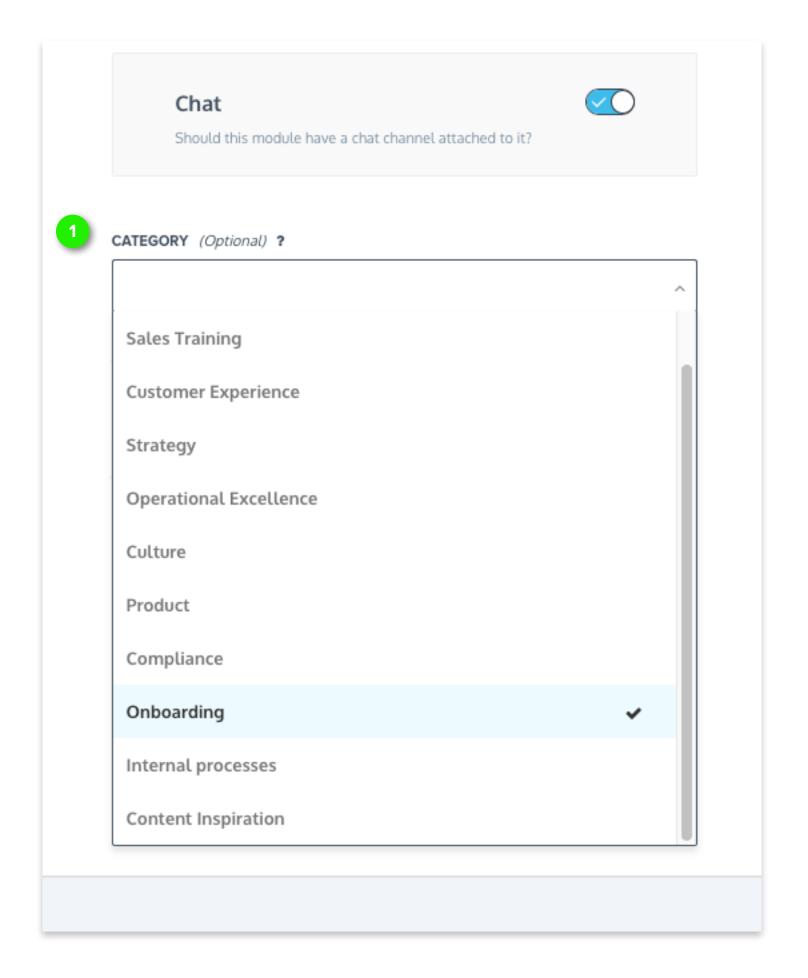




ADD CATEGORIES

Add category to a module by selecting a category ¹ and it's sub-categories from the drop down menu from the Details page.

Module will be tagged with this category and users can search for a category or sub-category from the filter sidebar on My Learning.

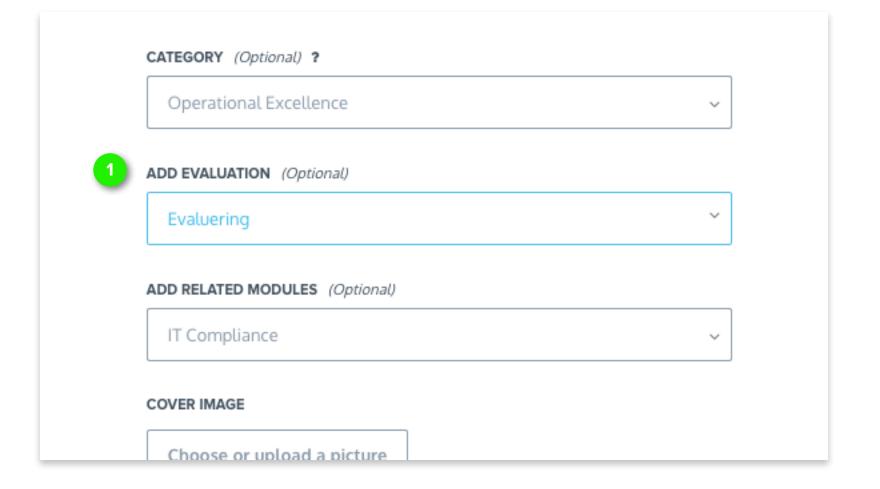


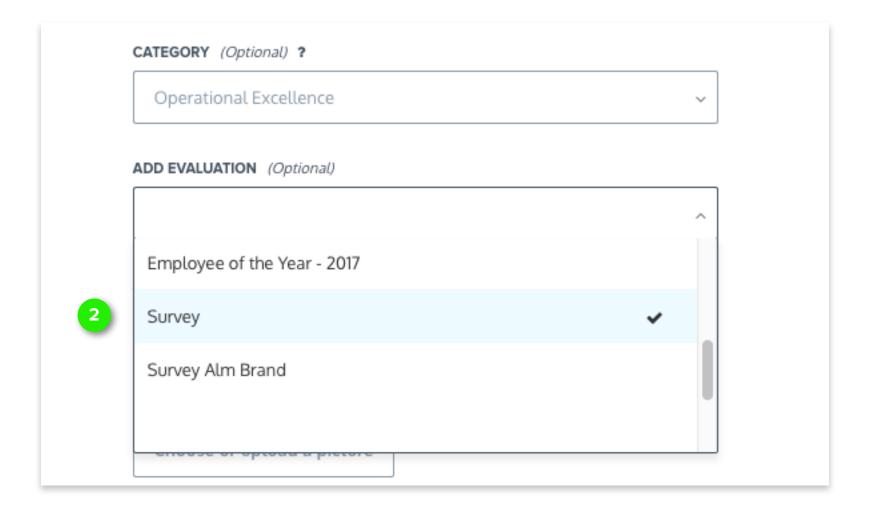
EVALUATION

You can attach a Survey/Evaluation with a module.

The drop down will enable you to pick and choose your favorite.

Once a user completes the module, the Evaluation attached here will be automatically assigned to the user and he/she will be notified through an email.





RELATED MODULES

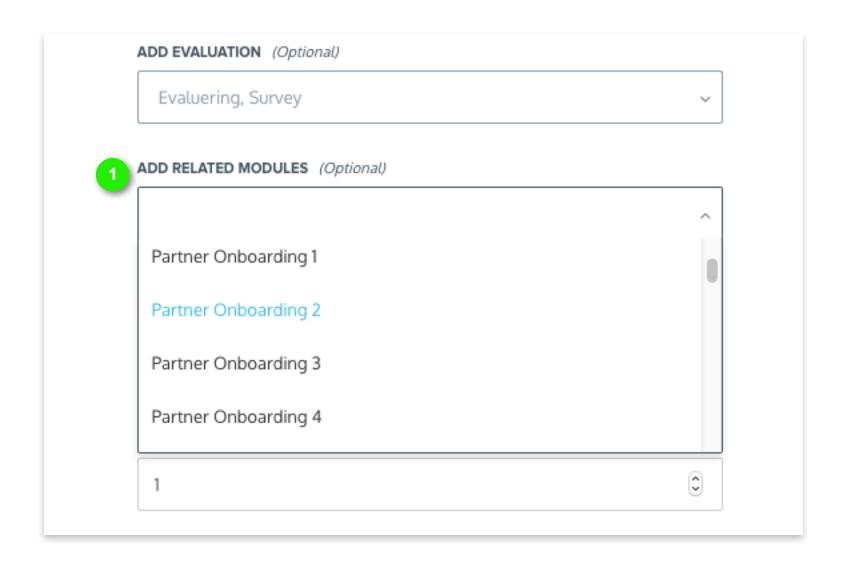
A module can have multiple modules which might be related to it, through similar categories or themes etc.

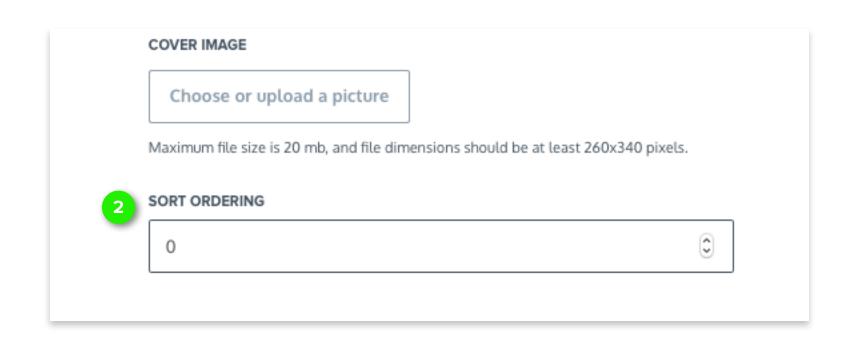
Modules specified as related modules ¹ will appear on the preview page of a module for the user as related modules.

SORT ORDERING

With **sort ordering** ² you can ensure how the module will appear to users on their Learning Overview.

If sort ordering is set to "0" the module will always appear as the first module on the learning overview.



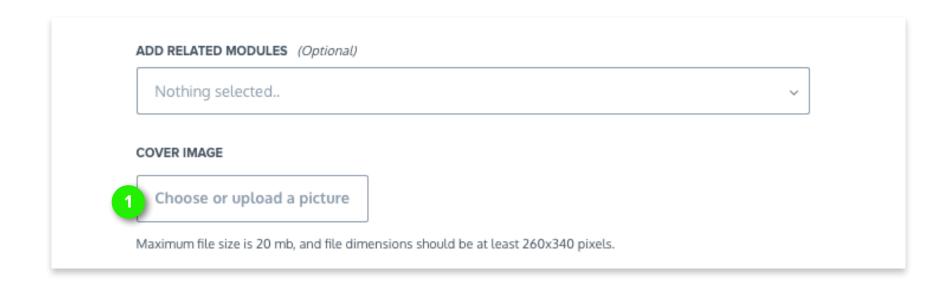


COVER IMAGE

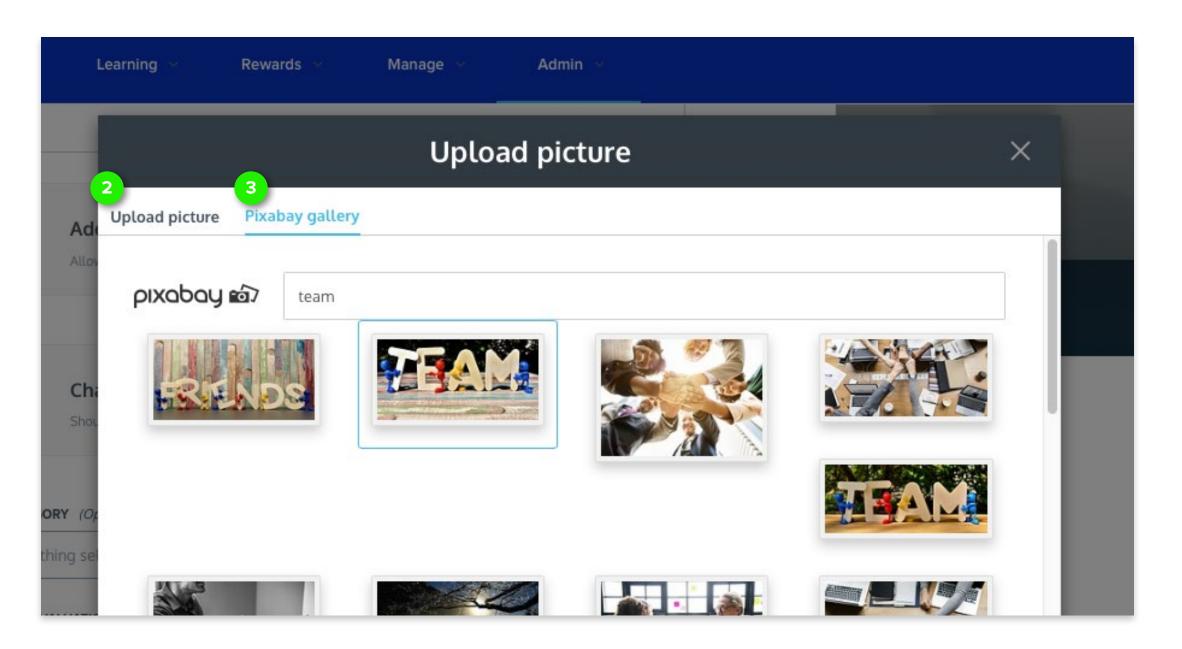
All Modules and Programs can have a Cover Image which will give the user an idea of what the training pertains to.

Colorful images also add an appealing touch to the user's aesthetics.

Once you click on **Choose or Upload a picture** 1, the pop up will allow you to either upload an image from your local machine 2, or use our online library 3 of thousands of images.



Once you have selected an image and click on Use Picture, you will be prompted to choose an area of the image 4 you want as cover of the Module.

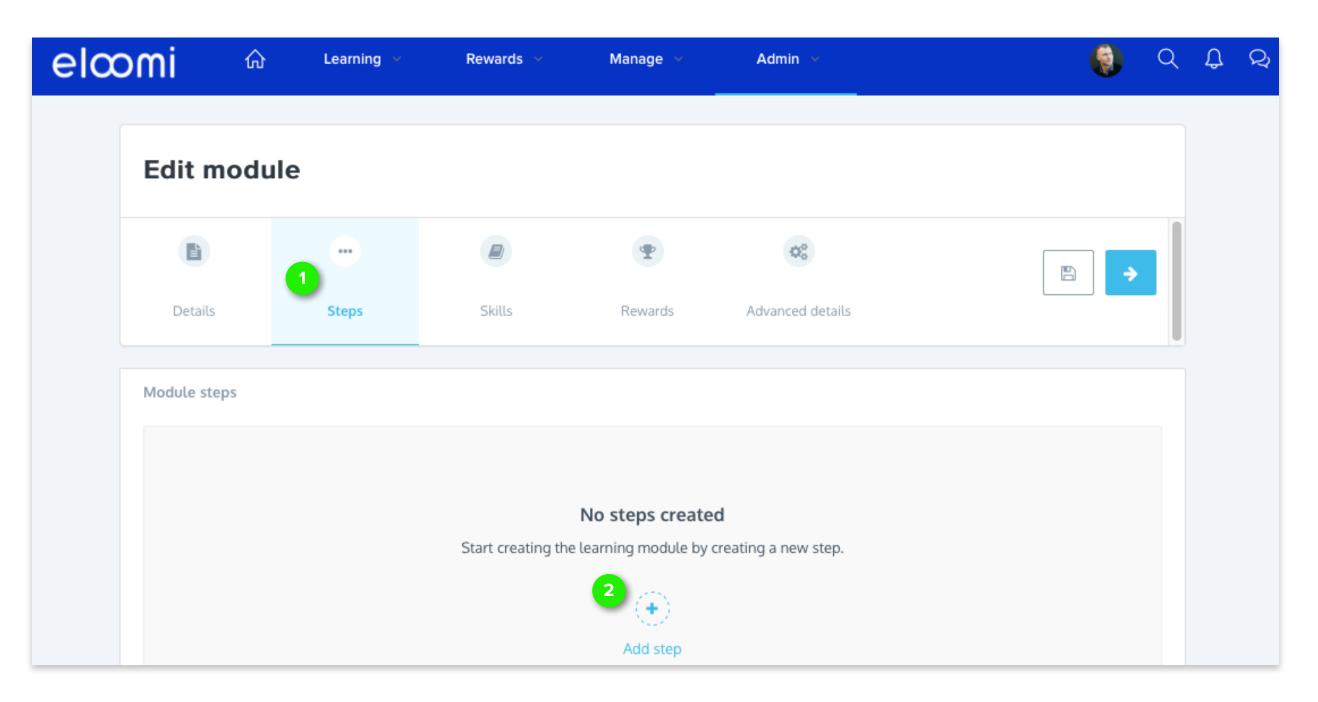


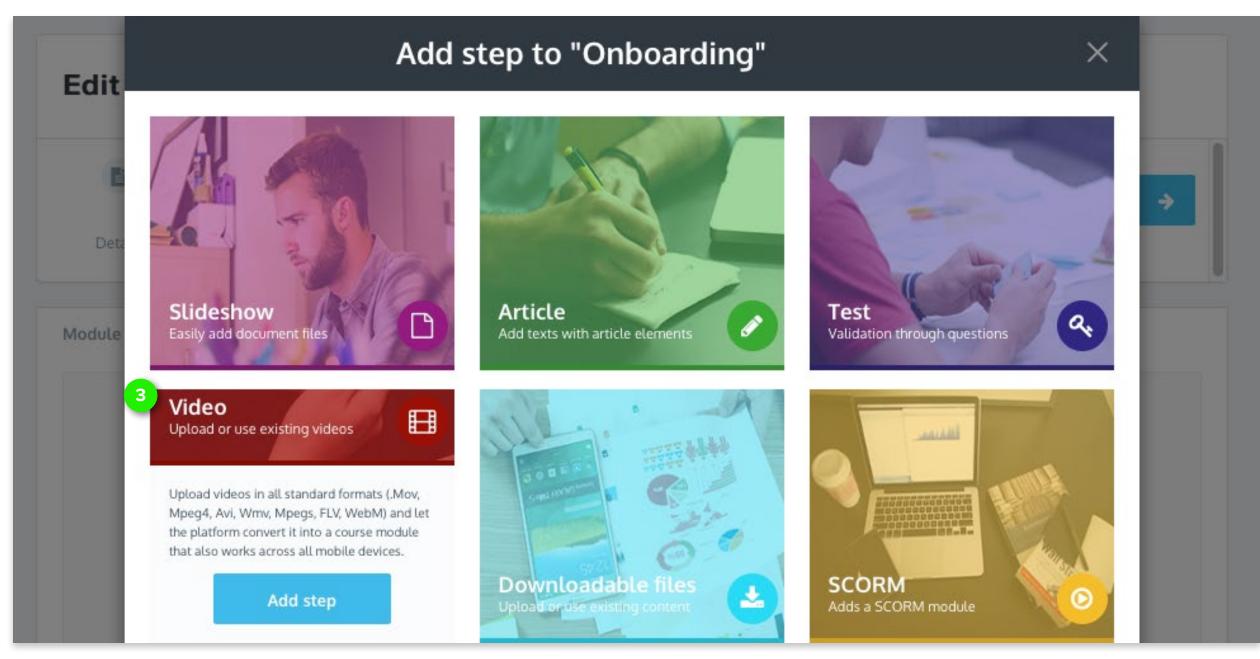


ADD CONTENT

This step in the Course Builder allows you to add content to the module. Click **Steps** 1 and **Pluss icon** 2 to open **pop-up**:

- You will have the option to upload Videos from your hard drive in standard video formats. You can also stream videos directly through YouTube or Vimeo;
- You can use the Slideshow function to upload PowerPoint and PDF files. Users will be able to scroll through the files while previewing the module;
- Integrated website allows you to embed your company website or any other secure web content which you wish to share with your employees;
- Files can be uploaded through the Downloadable Files option and users will be able to download these files to their machine;
- Article builder allows you to build content in a dynamic way, including images and text with look and feel of a web page;
- You can also add SCORM files.





UPLOAD VIDEO

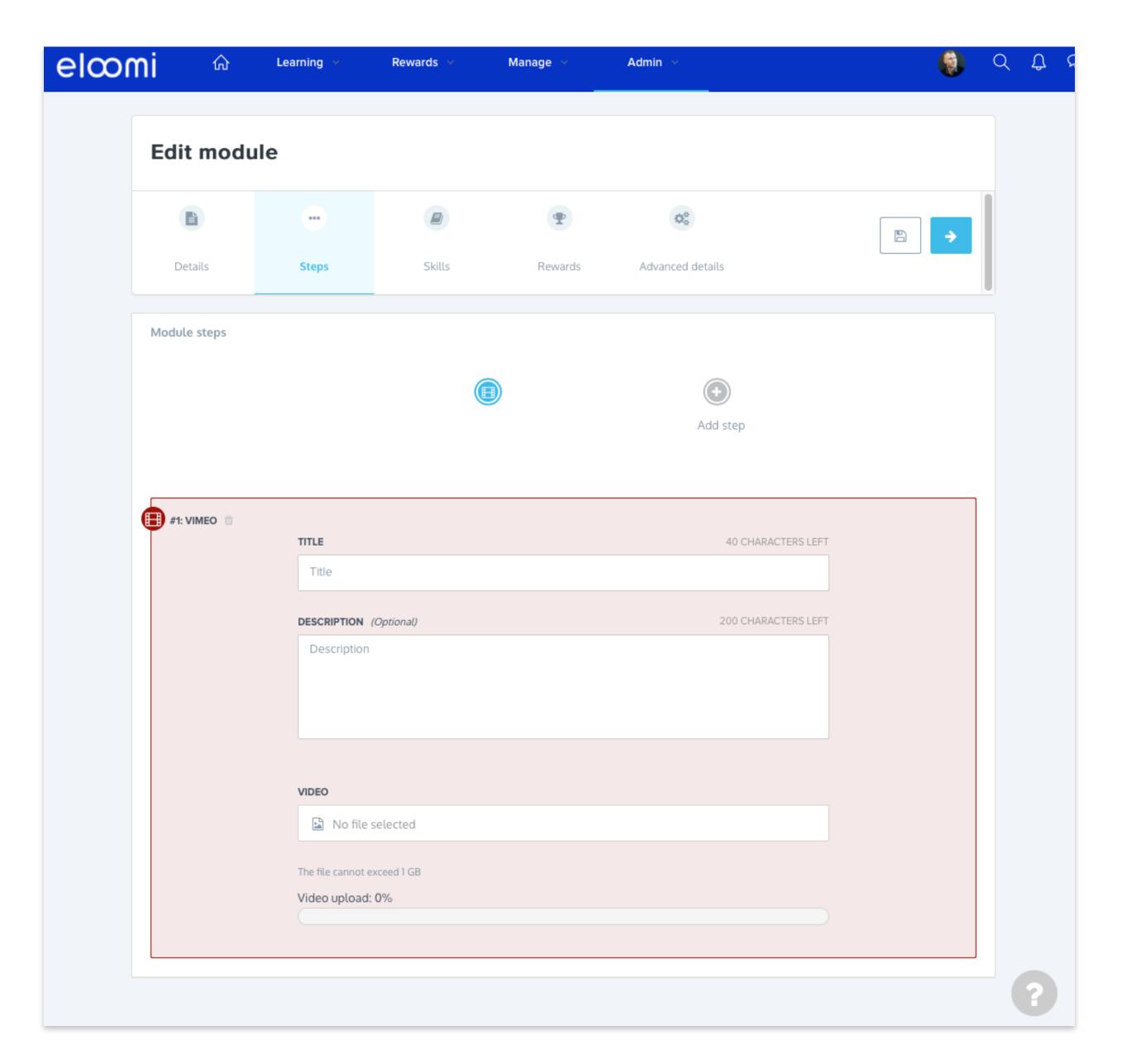
eloomi offers both streaming of videos through YouTube and Vimeo, and also allows videos to be uploaded in the form of MP4, MPEG and other generally supported formats.

- Select the Video upload option while adding content or Steps to a module
- You can now enter a title for this video and upload the file
- The progress bar will turn green when video has been uploaded
- You will receive an email informing you video is being processed and will be available for viewing/sharing shortly
- At most times videos get uploaded instantly however during peak traffic times where there are a lot of videos being uploaded simultaneously, it might take a few hours
- In case you see the error message, please try and upload the video again as it means the video was either not approved by Vimeo or there was an error.



Videos are hosted by Vimeo, so before a video becomes available it must be approved by Vimeo.

If your video does not get uploaded after a few hours - Please contact eloomi Support by logging in to www.helpdesk.eloomi.com

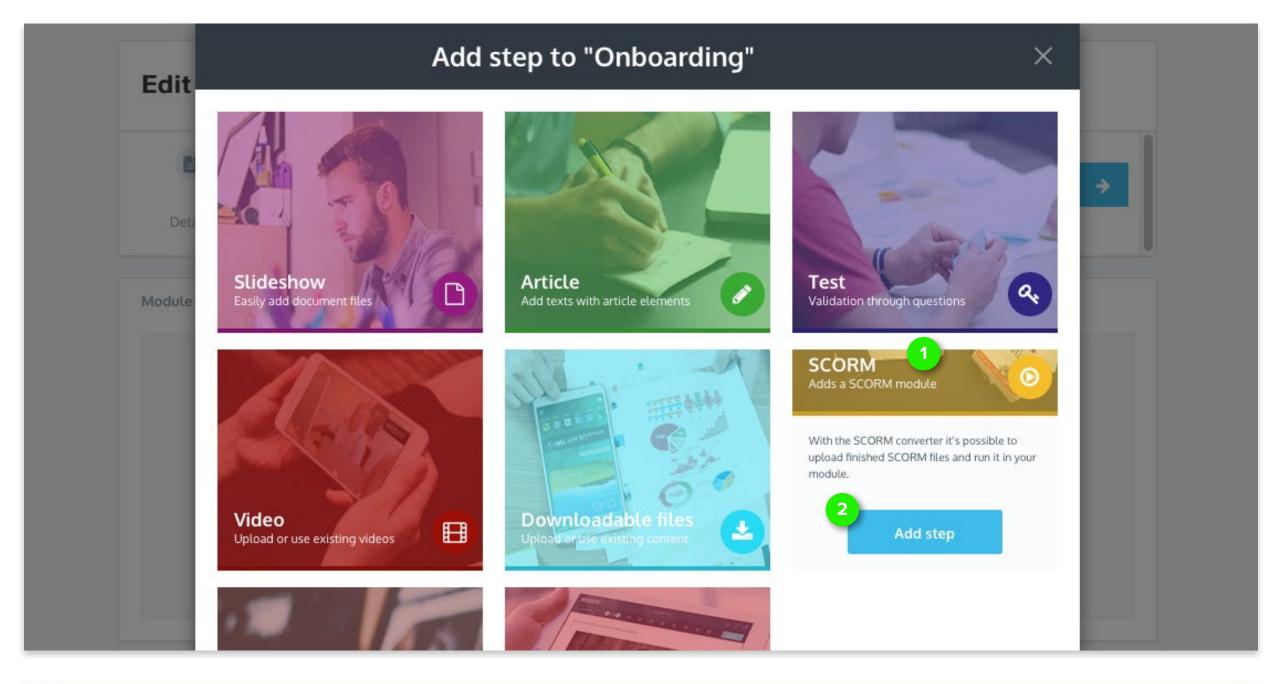


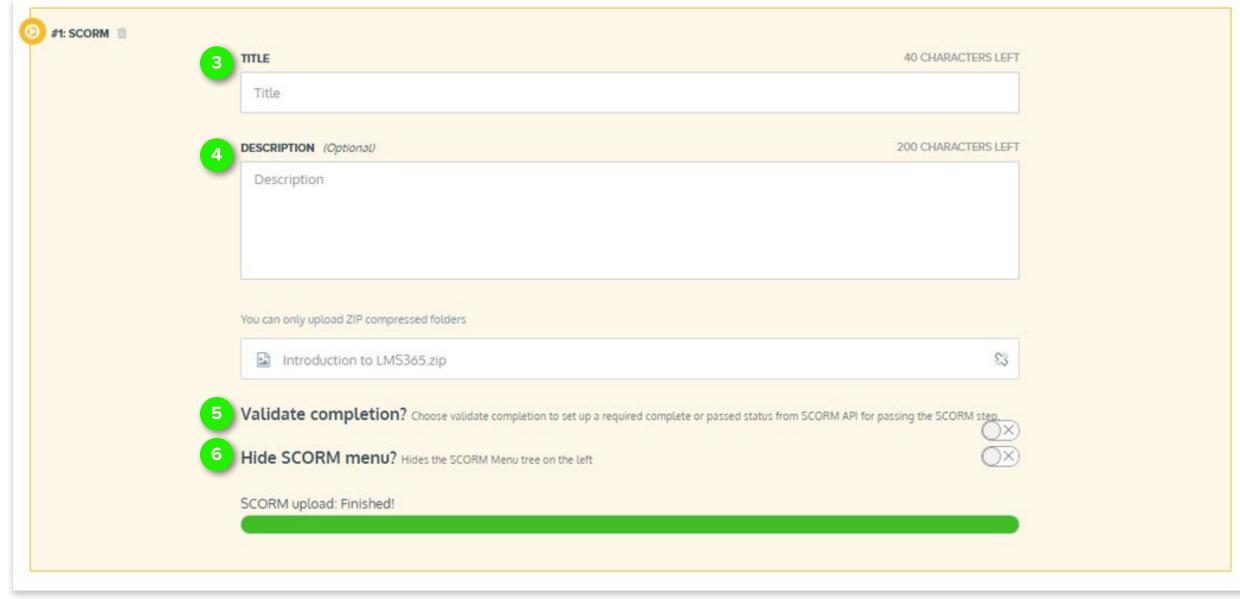
SCORM FILE

You can upload a SCORM file to eloomi and run it through the LMS to share learning with your users.

It is very simple and easy to upload a SCORM file and you can do that while "editing/creating" a module and through "Adding Steps".

- Mouse over the SCORM 1 and click Add step 2 button;
- Add a title ³ for the SCORM step (please consider this carefully in case module has multiple SCORM or other multimedia elements);
- Add a **Description** 4 about the type of learning/theme so the learner gets a good idea around the learning;
- Choose **Validate completion** ⁵ in case you have a test built into the SCORM and want users to achieve a certain amount of correct answers;
- Use **Hide SCORM** 6 menu in case you want to hide the SCORM menu from the users.





SUPPORTED SCORM VERSIONS

If the data we can get must be set from the SCORM to API (this part depends on SCORM developers)

Available data that we can get from API:

SCORM 1.2

- Result (correct or incorrect answer for question)
- Type of question
- Technical data

SCORM 2004 from 1st to 4th Edition

- Text of question
- Result (correct or incorrect answer for question)
- Type of question
- Technical data

From API we can not get text of answer or quantity of answers but we can get index number of answer or index number of correct answer.

At the moment we are working on getting data about questions and answers from API as well so this is still WIP.

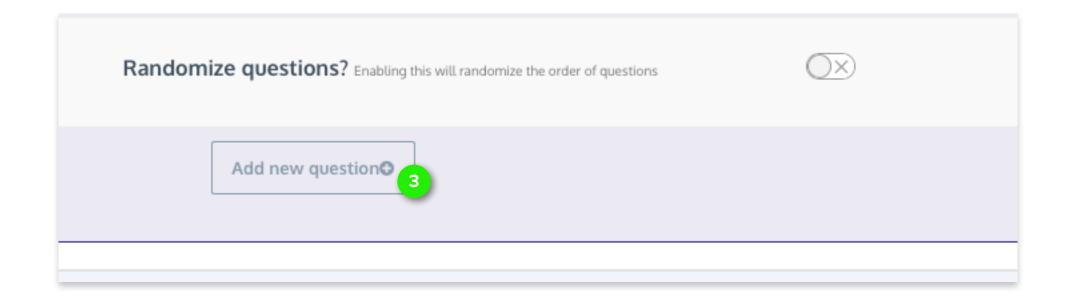


BUILDING A TEST/QUIZ

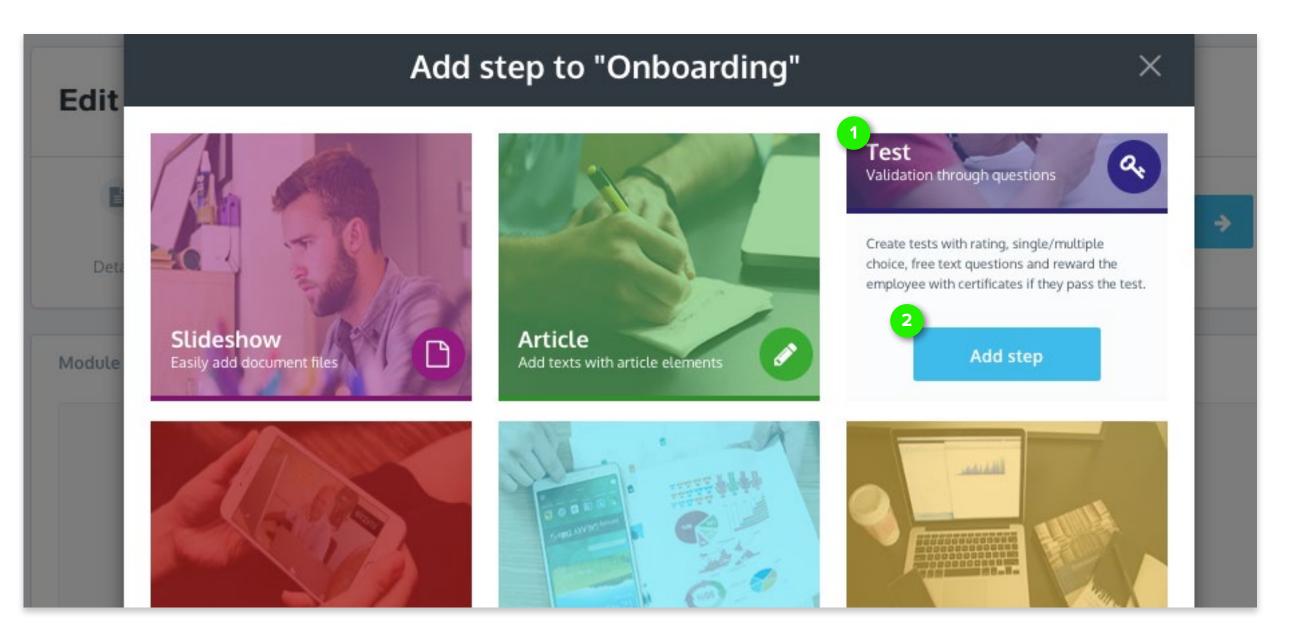
Online modules allow you to build a Test/Quiz in a module to validate the information you have shared with your users. You can setup a certain percentage required for the test to be passed.

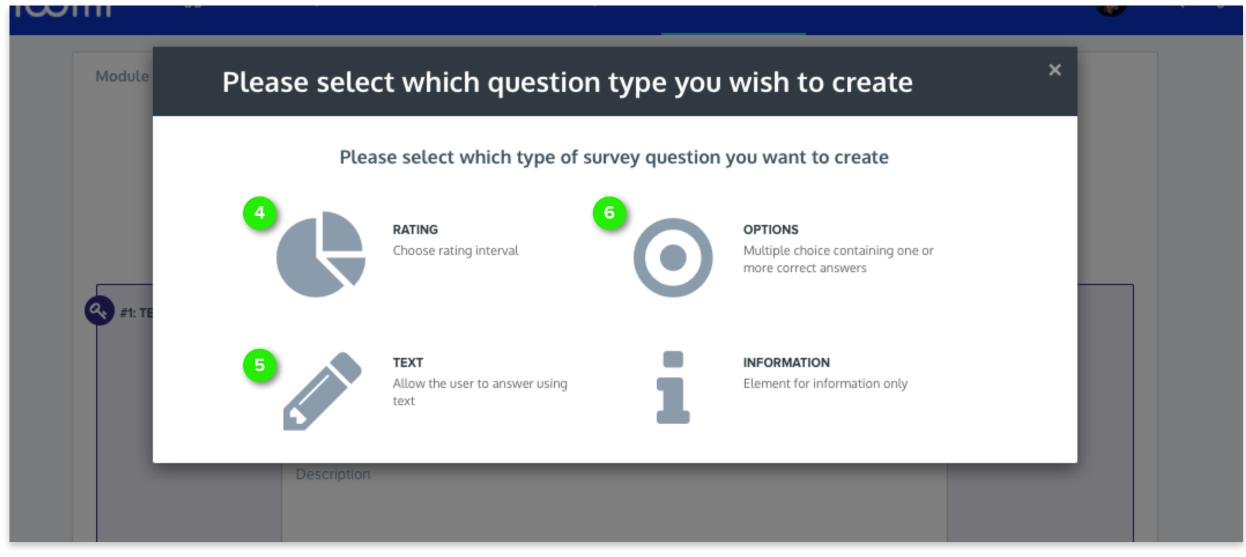
Choose **Test** 1 from Add step pop-up. Click **Add step** 2.

Click on **Add New Question** 3 to start adding different type of questions to your test:



- Rating Questions 4 allow you to setup a custom rating scale and provide rating descriptions;
- Free **Text Question** ⁵ will provide the users with a Free Test comment box;
- You can also create **Multiple** or **Single Choice Questions** 6.





ARRANGE STEPS

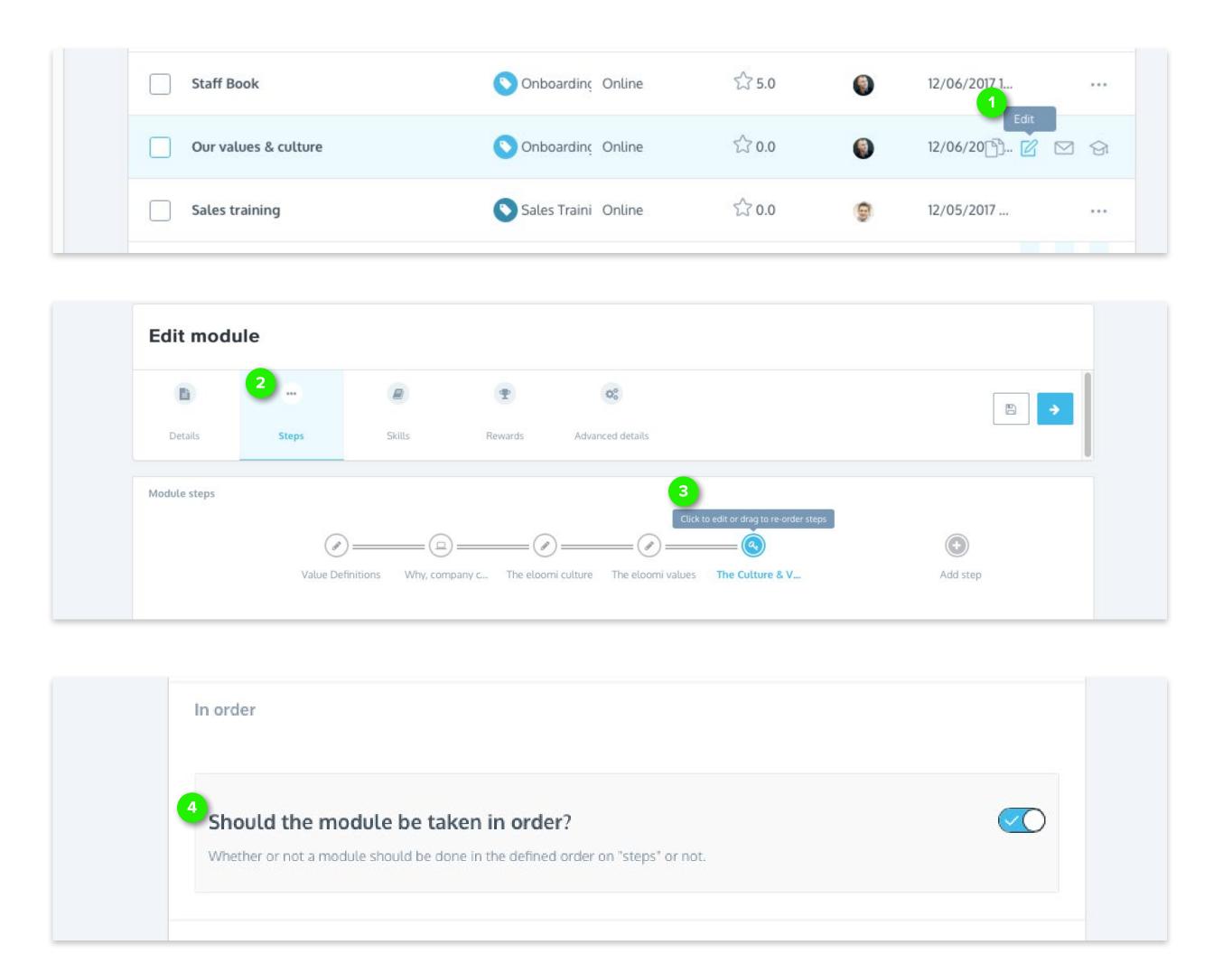
You can add as many steps to a module by clicking on the Add Step icon.

You can also customize and create a Learning Path by arranging the Steps in a certain order. Click:

Drop the different steps to arrange as you require.

In case you need to remove a Step you can start dragging it to the left, a Box will appear - drop the step inside the box and it will be removed.

Under **Advanced Details** 4 as the last step of module creation, you can specify whether the module should be taken in **a pre-defined order** 4 (recommended) or in a randomized order of Steps.



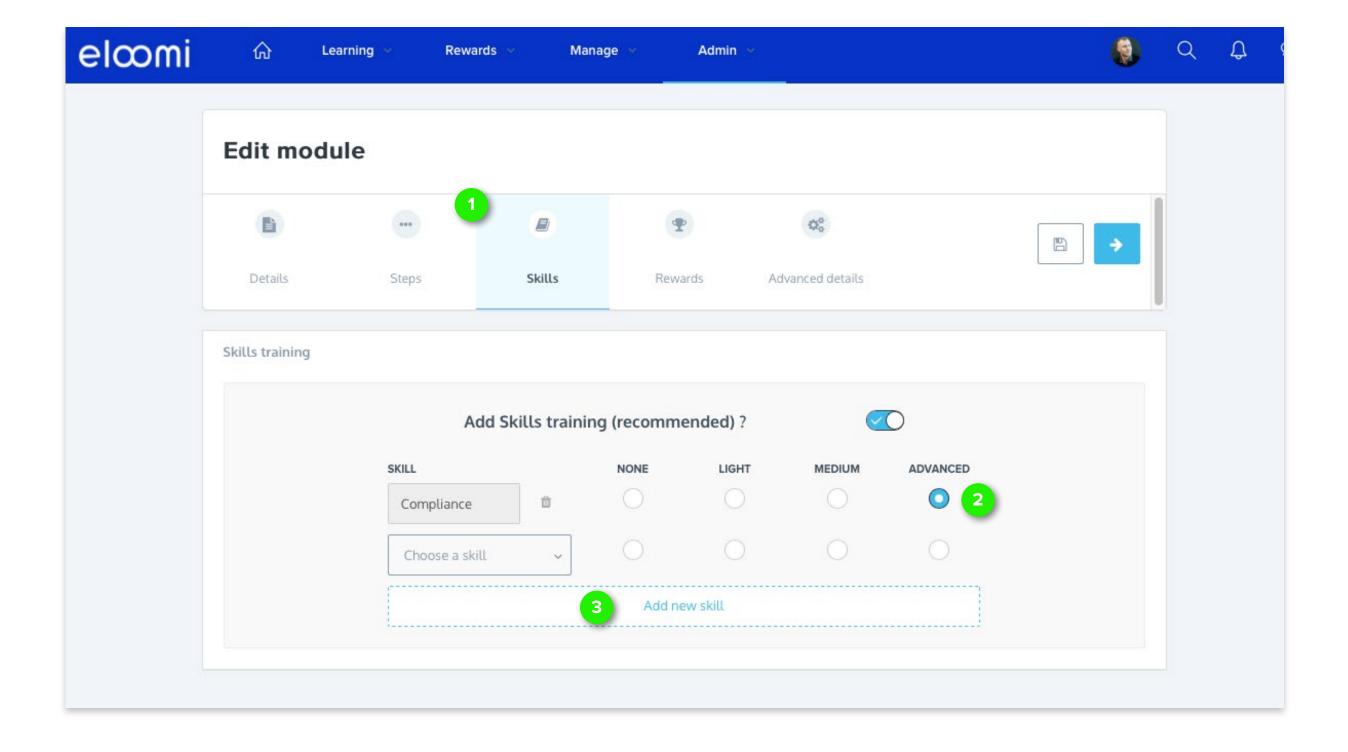


ADD SKILLS

You can attach multiple skills to an Online Module by clicking **Skills** 1.

You can specify to what degree does this module train a user on a certain skill by choosing options: **Light, Medium, Advanced** 2.

If the Skill you are looking for is not found in the drop down, you can click on **Add New Skill** 3.



POINTS & CERTIFICATES

You can add **Points & Certificates** under the **Rewards** section while building a module.

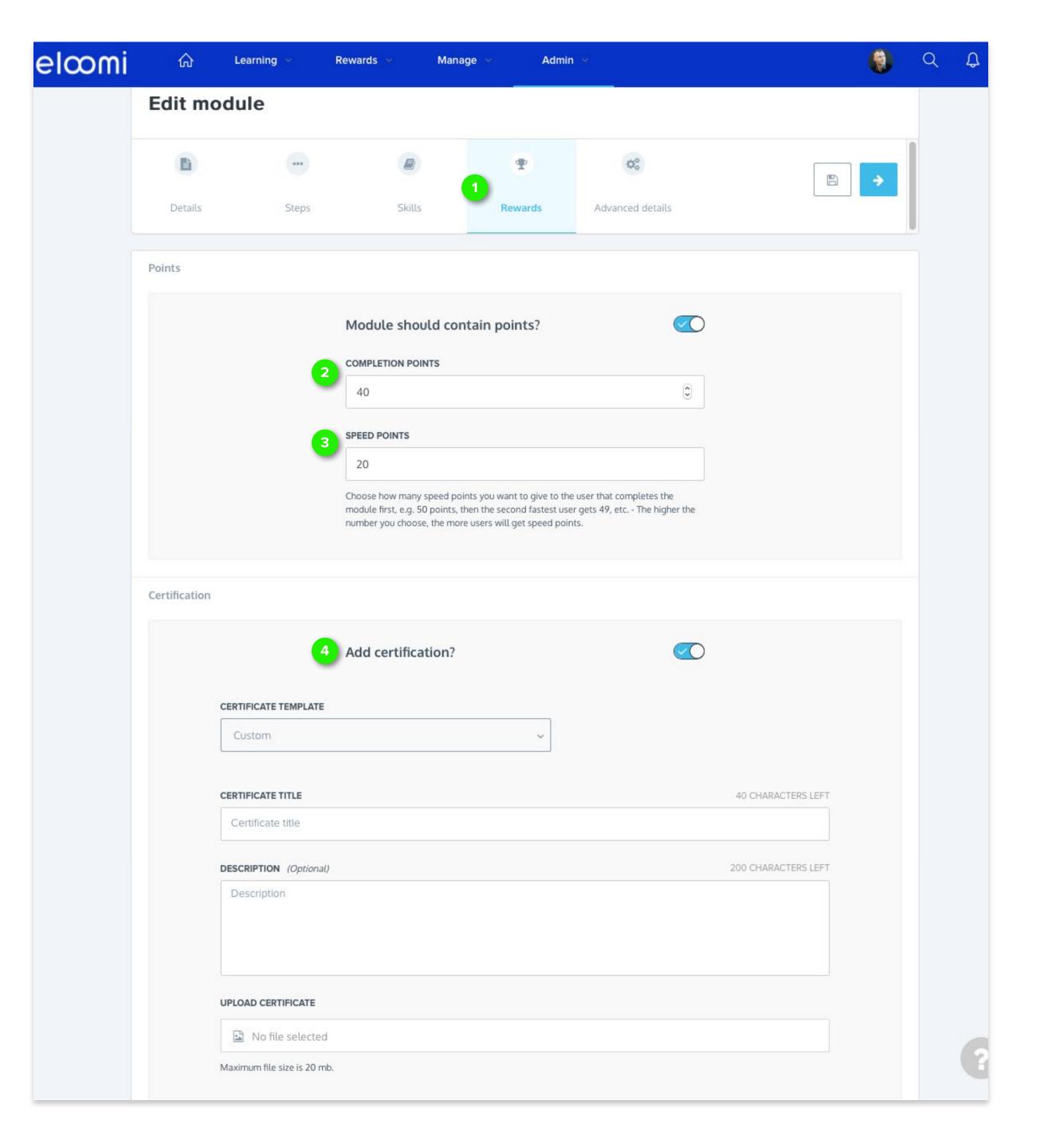
How to add Points

You can reward a user by giving them Points for completing a Module:

- Completion Points 2 are awarded to a user for completing a module;
- Speed Points ³ are awarded to the users who complete the module first.

How to add Certificates

Certificates 4 are awarded to a user once Module has been completed.





ADVANCED DETAILS

Advanced details 1 allows you fine-tune details on a module and automate how the module will behave once completed.

Duration of a Module

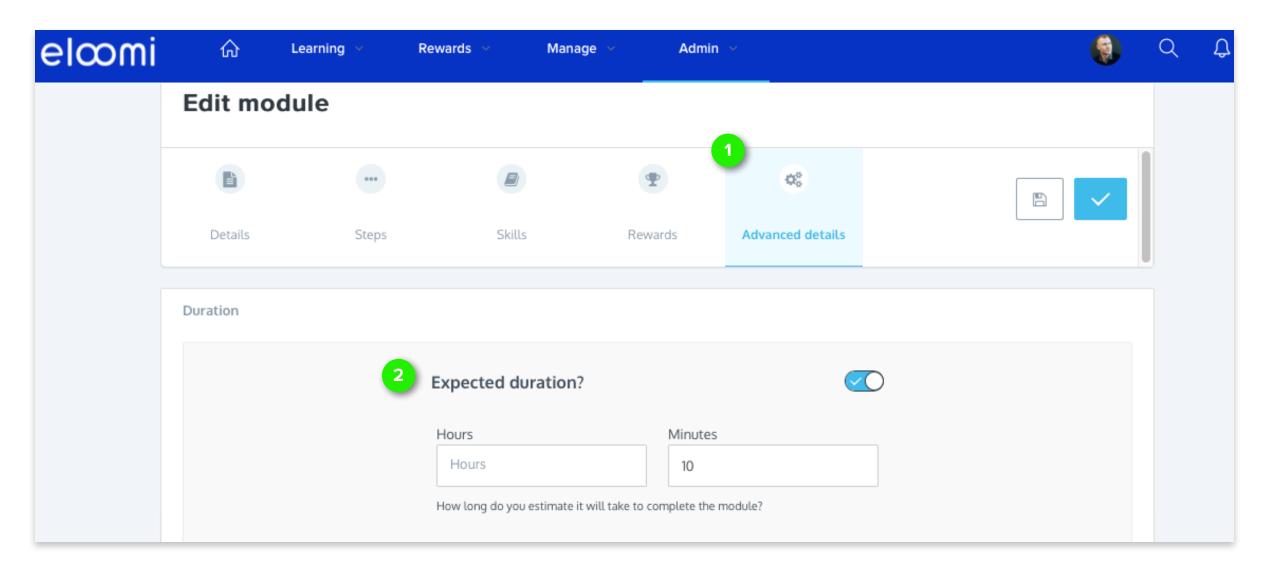
You can give an estimate on how long this module will take 2.

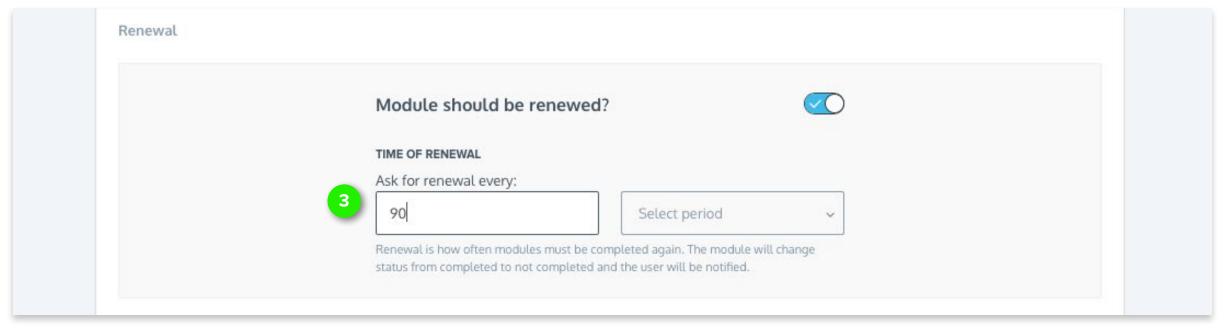
Users will be able to use the duration filter on their "My Learning" page and filter micro-learning.

We highly recommend using bite-sized learning in small chunks to make it easily memorable for your employees/users.

Renewal of Modules

This option will allow you to automate you Compliance trainings. Simple select the amount of time this module should be renewed and users will automatically be notified to take this module again





ADVANCED DETAILS

Deadlines & Reminders on a Module

In case the module will have a deadline attached to it, you can add **Reminders** 1 - and the platform will remind users by sending an email reminding them of the upcoming deadline.

You can also turn on the option to **Inform Leader** in case you want the user's nearest line Manager to be informed in case anyone is missing a deadline.

In case you do not want users to take this module after the deadline has passed, you can **Lock the Module** 3.

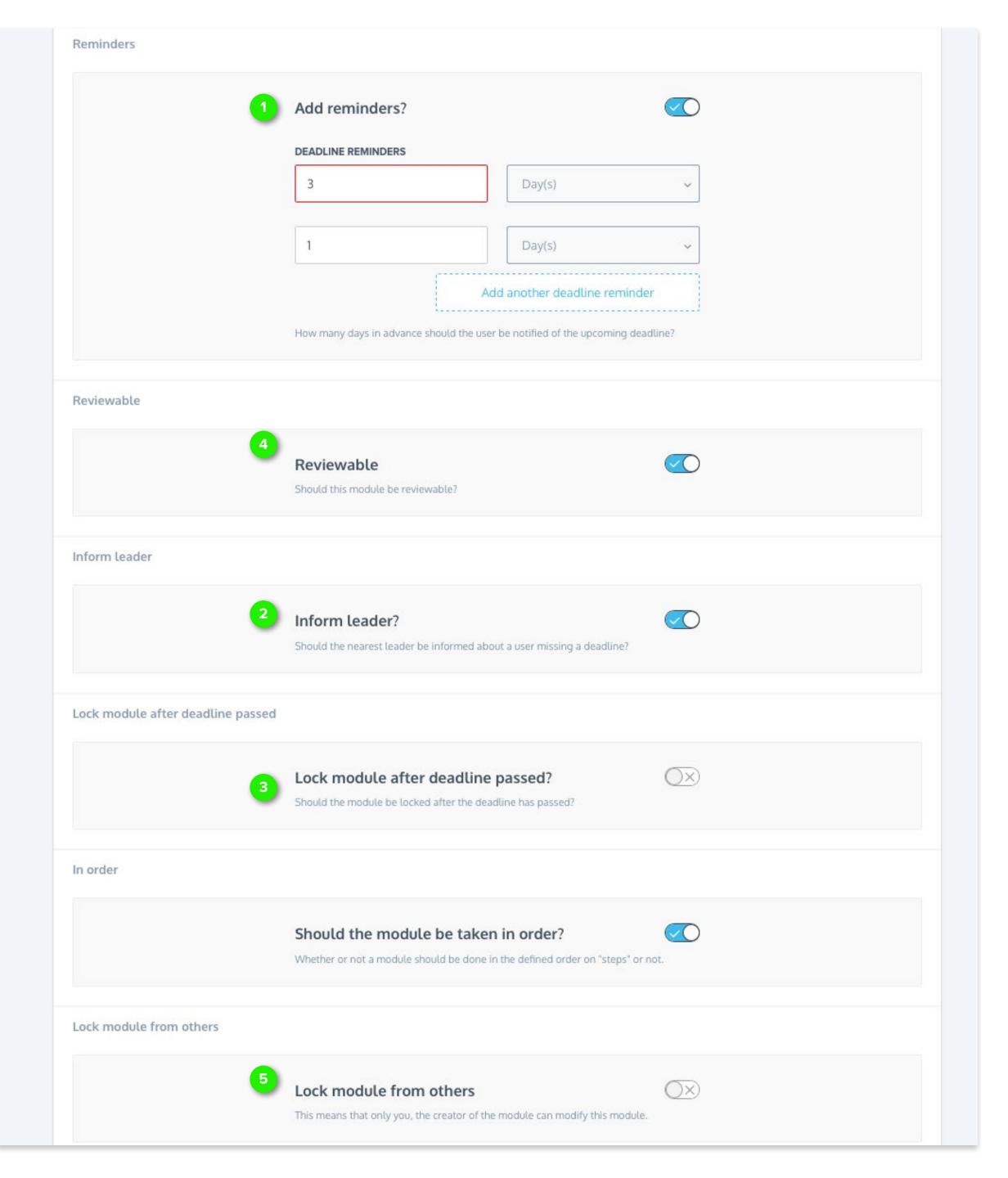
Making a Module Reviewable

In line with eloomi's social learning, users get the option to give ratings and feedback on a module.

By making a module Reviewable 4, you can get valuable insight into what is working, what is not working and what do your employees find valuable.

Lock Module

As an Admin, you can **Lock the Module** from others in case you are working on building a module and do not wish other Admins to have access to it. You can do so under "Advanced Details".





Edit an existing Module

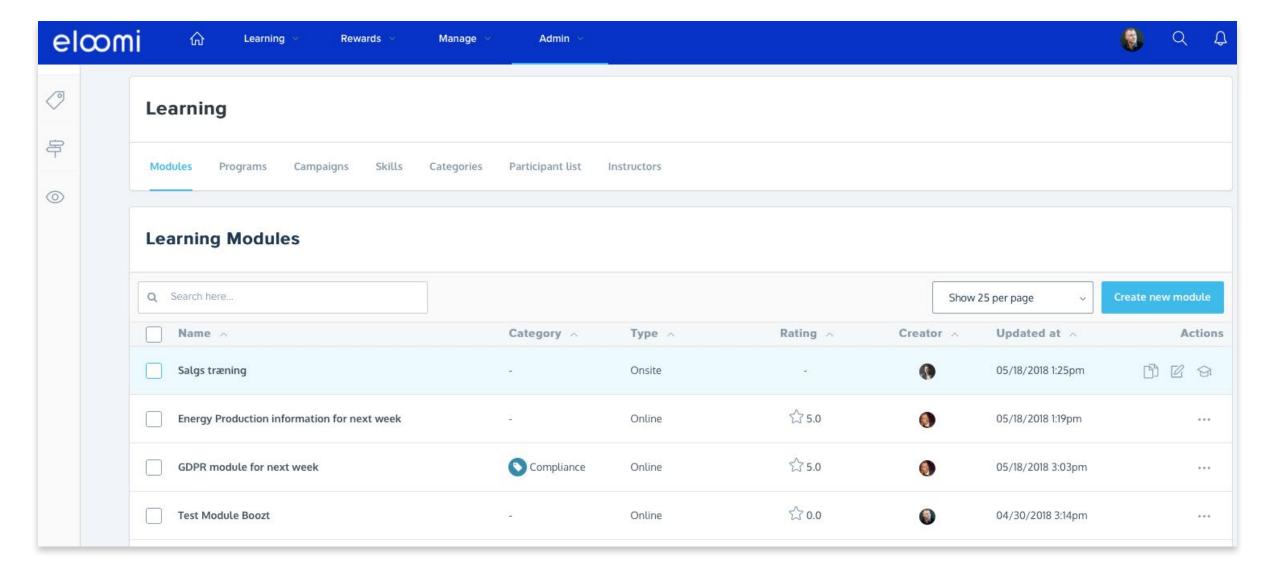
Once a Module has been created, you can always edit or make changes to it by hovering the cursor over the particular module and click on the **Edit** option under **Actions** 1.

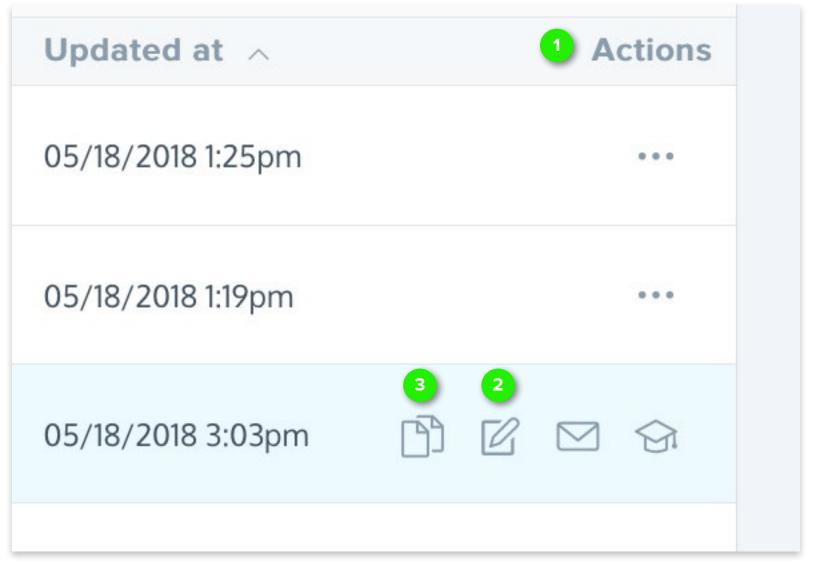
This will take you to the Course Builder again where you can make any required changes to the module, add new content etc.

Copy a Module

You can always copy an existing module. You can achieve this by hovering the cursor over the particular module and click on the **Copy** option under Actions.

This will clone the exact same module with all content, Categories and Skills attached in the original module.





NOTIFY USERS

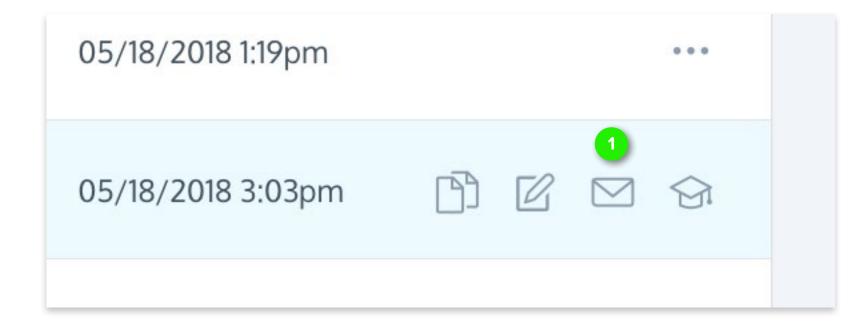
This feature can come in handy when you have made some changes to a course/program. Choose the **Notify** 1 feature from Actions.

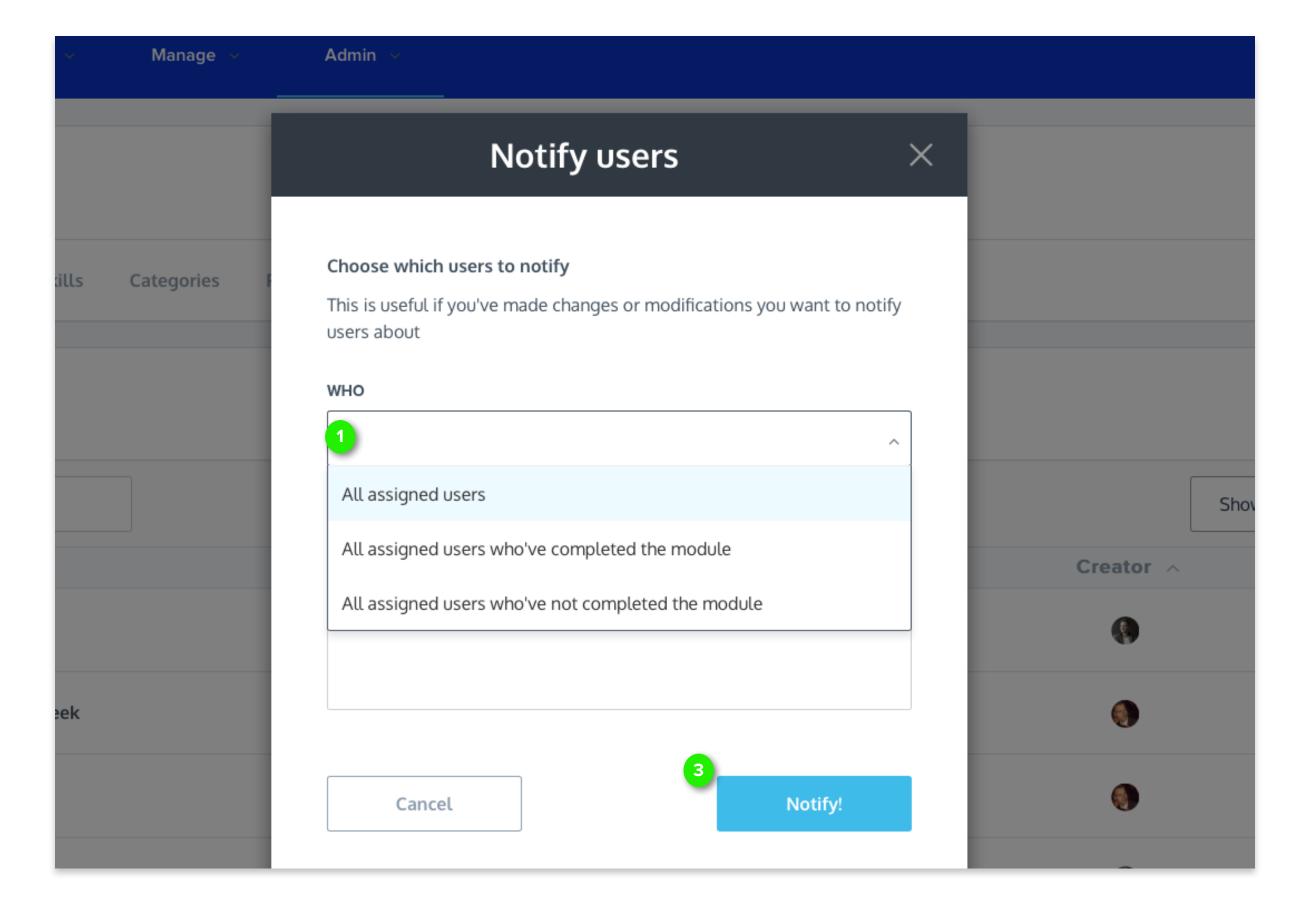
You will have the option 2 to:

- Notify all assigned users
- Notify all assigned users who have completed this Module
- Notify all assigned users who have not completed this Module

Once the option has been chosen, you can enter a custom text in the comment field and click on **Notify** 3.

An email will be sent to all the users as defined from the drop down including the custom message.





ASSIGN A MODULE

Once a module has been created, the most crucial operation is to assign users to the module.

You can achieve this by hovering your cursor over the Module and clicking on the **Assign icon** (a hat) from Actions as illustrated.

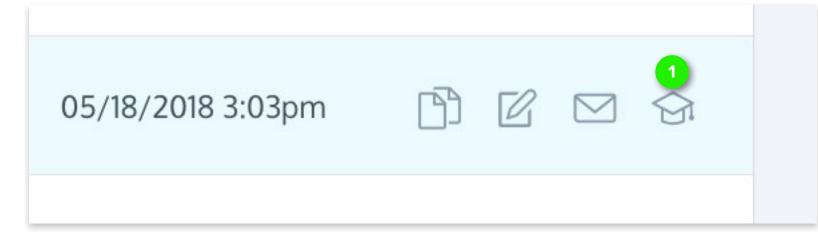
This will open **the assignment sidebar** where you can see who created the module.

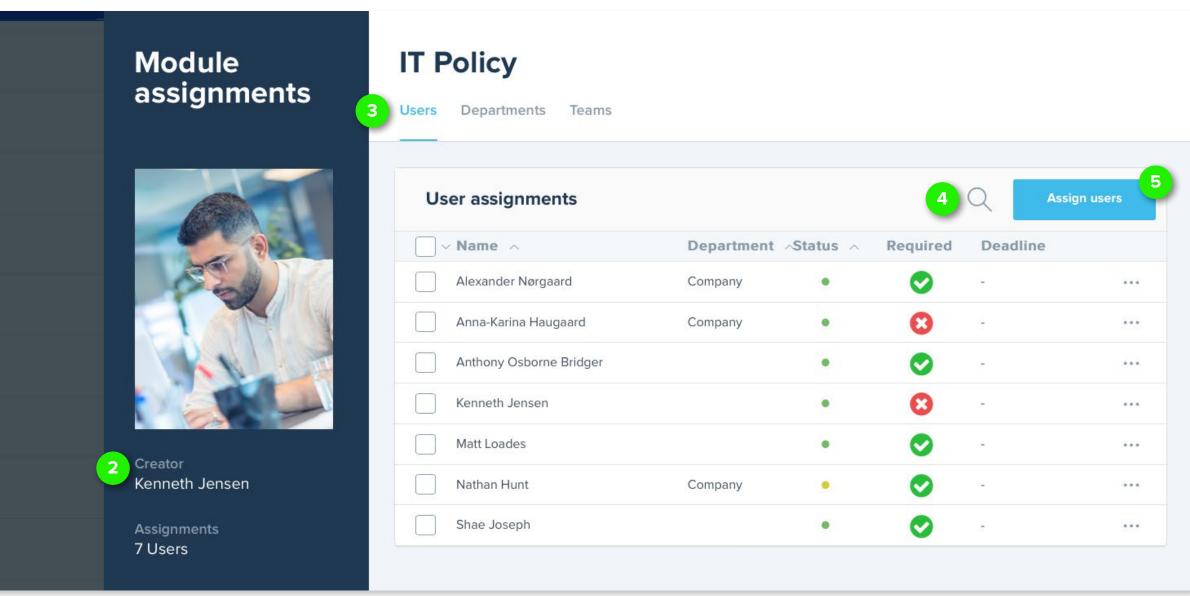
You will also have the option to assign this module to **Users**, **Departments or Teams** 3.

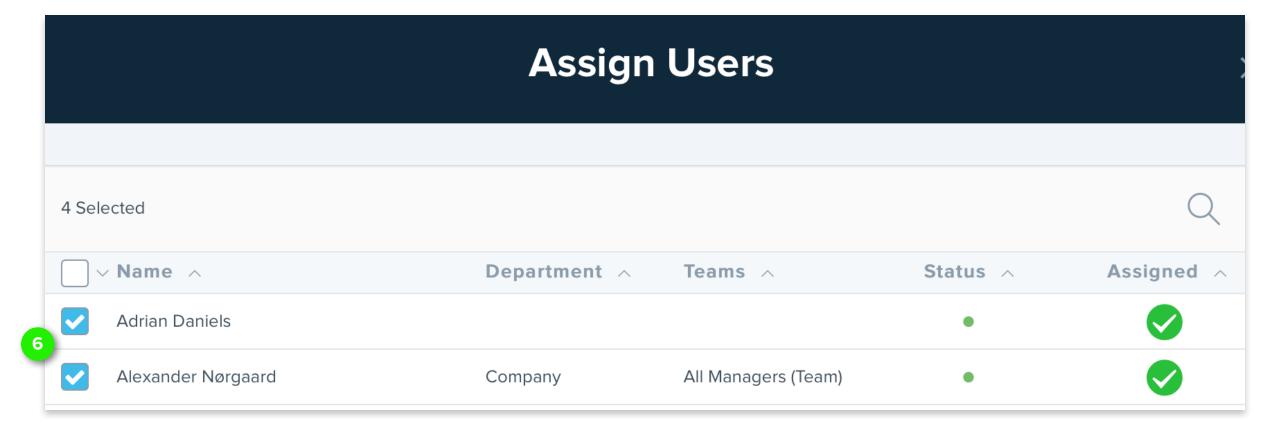
You can use the **search option** 4 in the assign sidebar to search for any users which might already be assigned to this Module.

Click on **Assign users** ⁵ button to find and assign new users to this Module.

You will now have the option to choose multiple users ⁶ and assign them to this Module. You can also choose All users by a few simple clicks instead of manually choosing all users.







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Set a deadline to a Module

You can only add a Deadline to a Module while assigning the module. Select users who should be assigned to this Module and switch on the **Deadline toggle** 1.

Simply choose the **Type of Deadline** and choose a **Date** from the Calendar 2.

The Deadline will appear in the form of number of days till it expires on the Module cover.

Set a Module as "Required"

Making a module as "Required" will mean that completing or not completing this module will have an impact on a user's Learning Index.

You can achieve this while assigning a Module or Program and toggle the **Required** option ³.

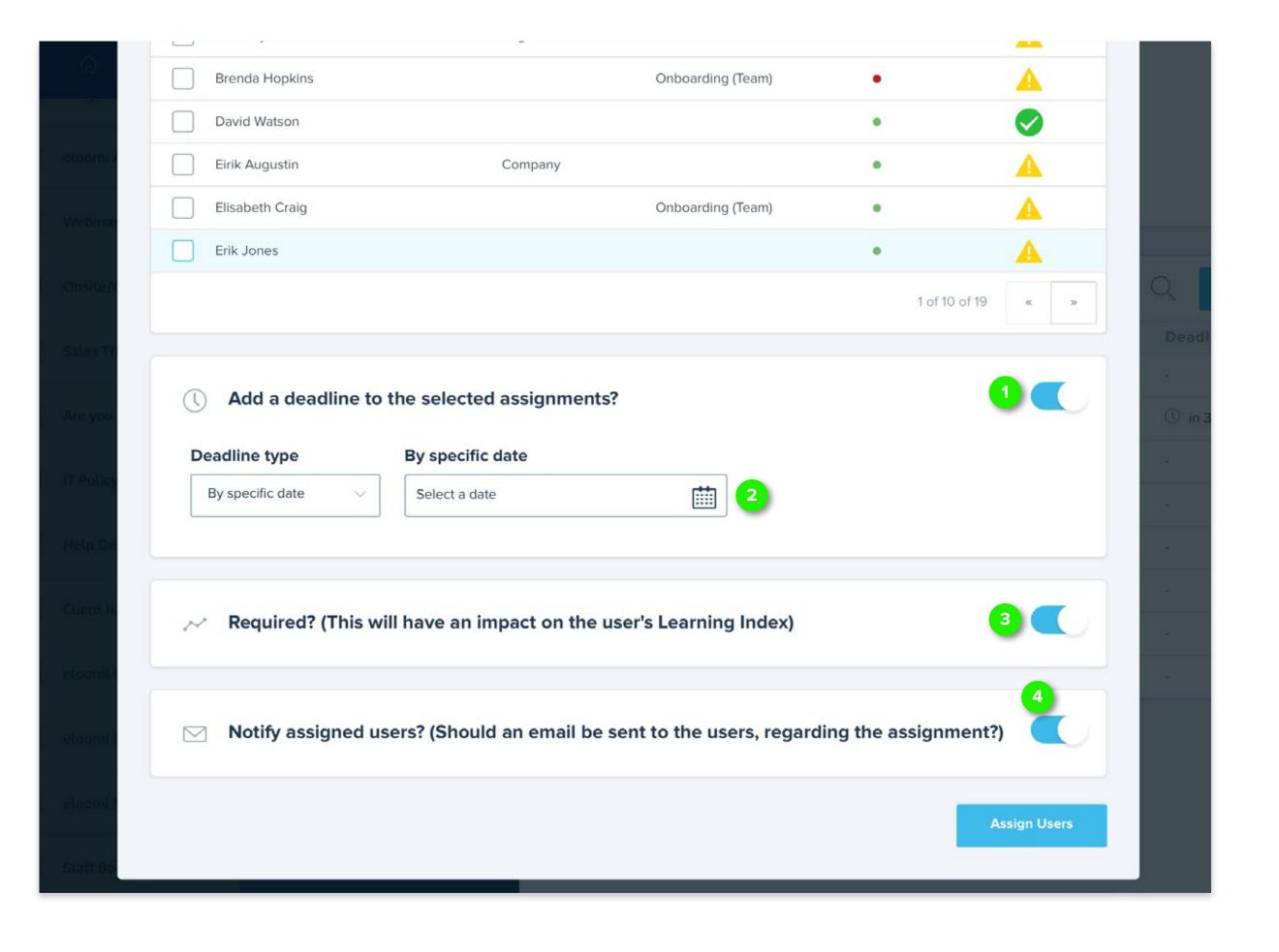
The module cover will have a tag that shows this Module is required.

Notify users on Module assignment

In many cases, users need to be notified that a Module has been assigned.

You need to select the **Notify** users function 4 in order for an email to be sent to the users informing them that a module has been assigned.

In case you want to assign the users to a Module but do not want them to a receive a notification you can leave this option as unchecked.



Important Symbols

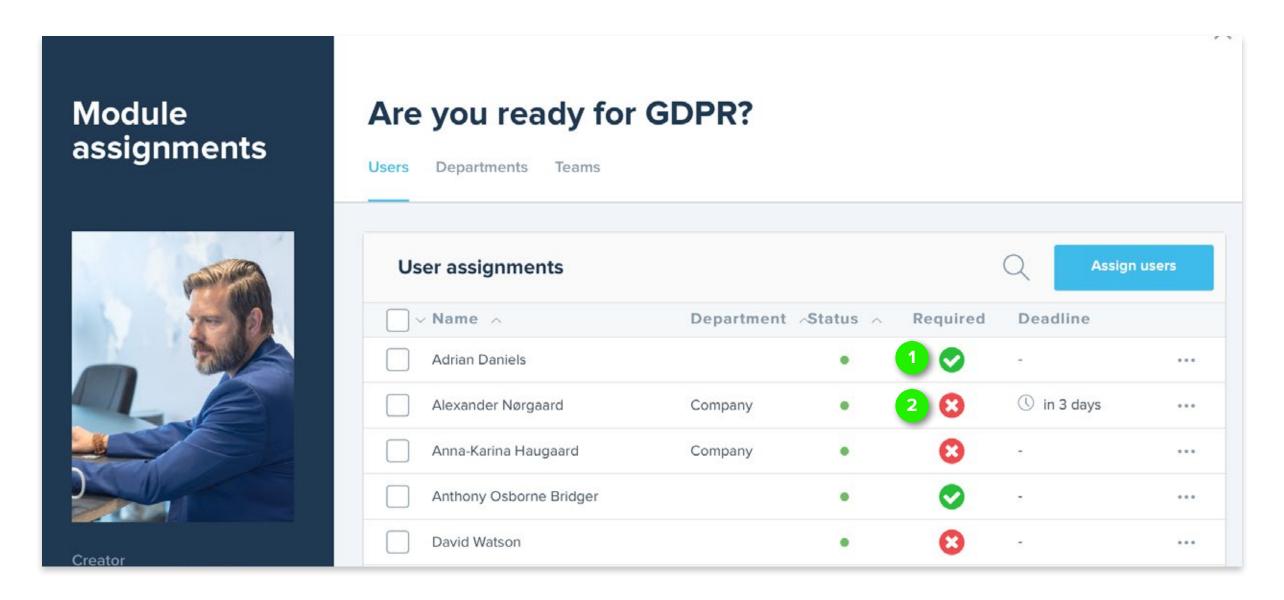
We have placed many helpful symbols in the Assignment sidebar and assign new user pop-up which give information regarding whether a user is already assigned to a module, and whether the module is assigned as required or not.

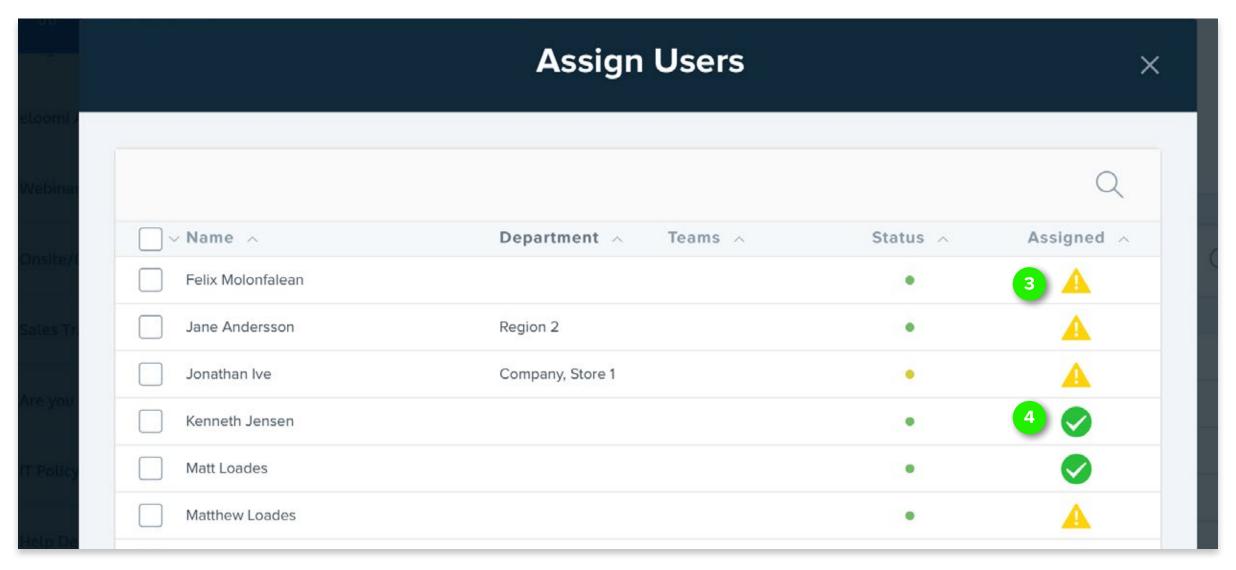
Assignment sidebar

- 1 Required a module has been assigned to user as "required"
- Not required a module is assigned but "not required"

Assign Users pop-up

- Not assigned while assigning new users, if you see yellow exclamation sign against a user, it means the user is not assigned to the module.
- Assigned alternatively, yellow check mark means the user is already assigned.





Edit an Assignment

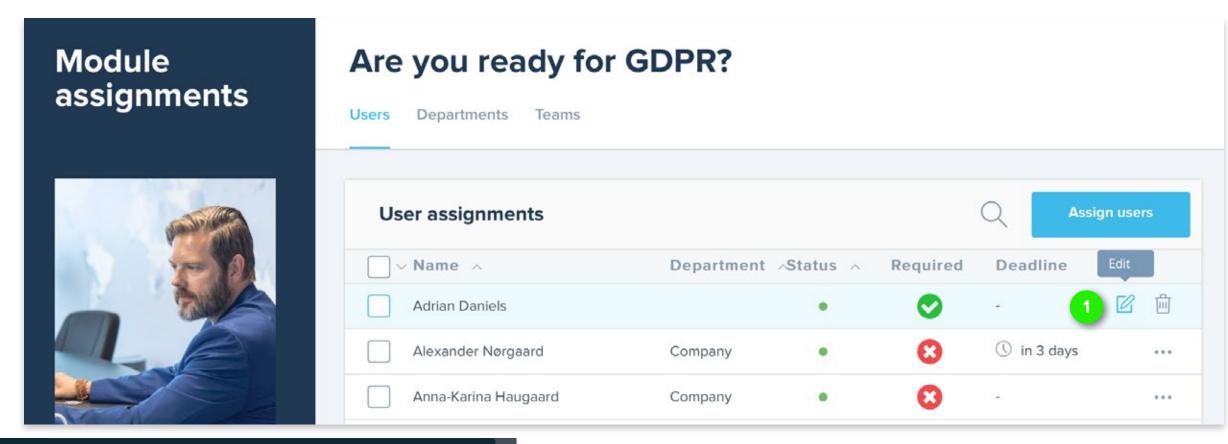
In case a module has already been assigned to a user, but you want to make changes, for instance add a deadline or make the module Require for a particular user - you have the option to edit an assignment.

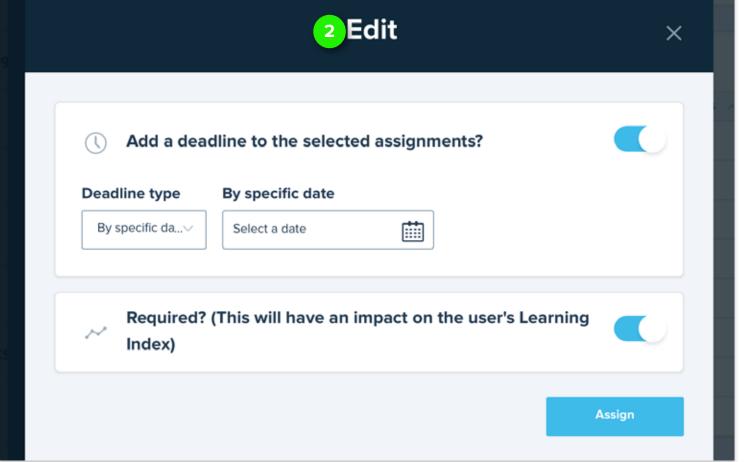
Open the Assign sidebar and hover the cursor over a user's name to reveal Action icons to the right 1.

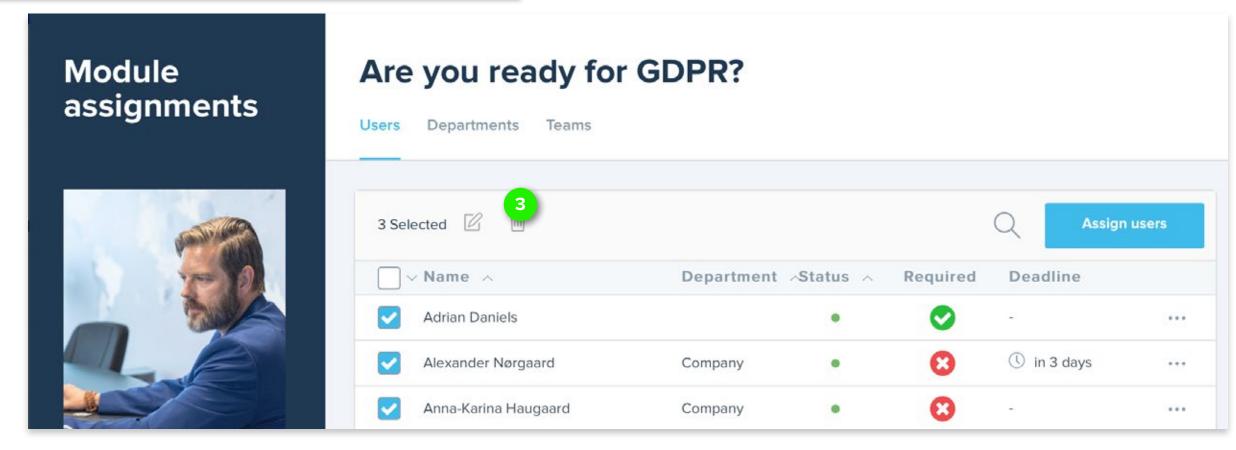
The Edit icon will allow you to set a deadline or make the module required ².

By selecting the Trash Can you can remove the module assignment from a user and he/she will not be able to see it on their My Learning pages anymore.

You can repeat both the Edit and Un-assign feature for multiple users - Select multiple users and these icons will appear top of the table 3.









PROGRAMS

CREATE A PROGRAM

A Program can consist of multiple Modules and is a great way to bundle together different online or onsite modules into a powerful Program.

To create, go to:

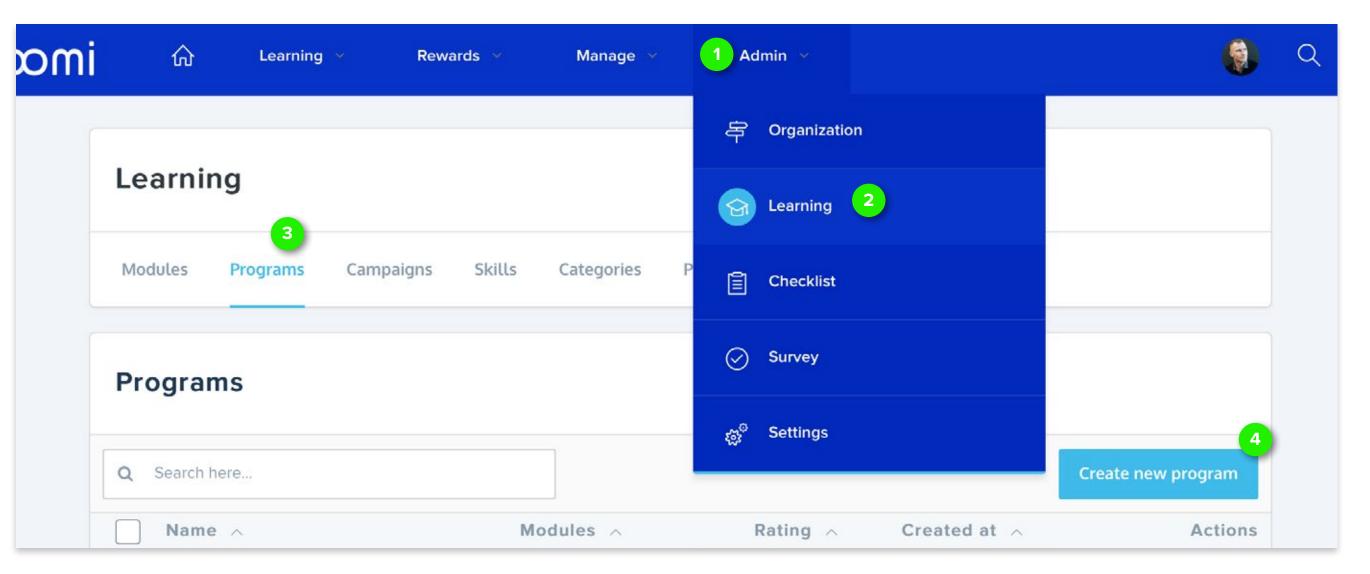
Admin —

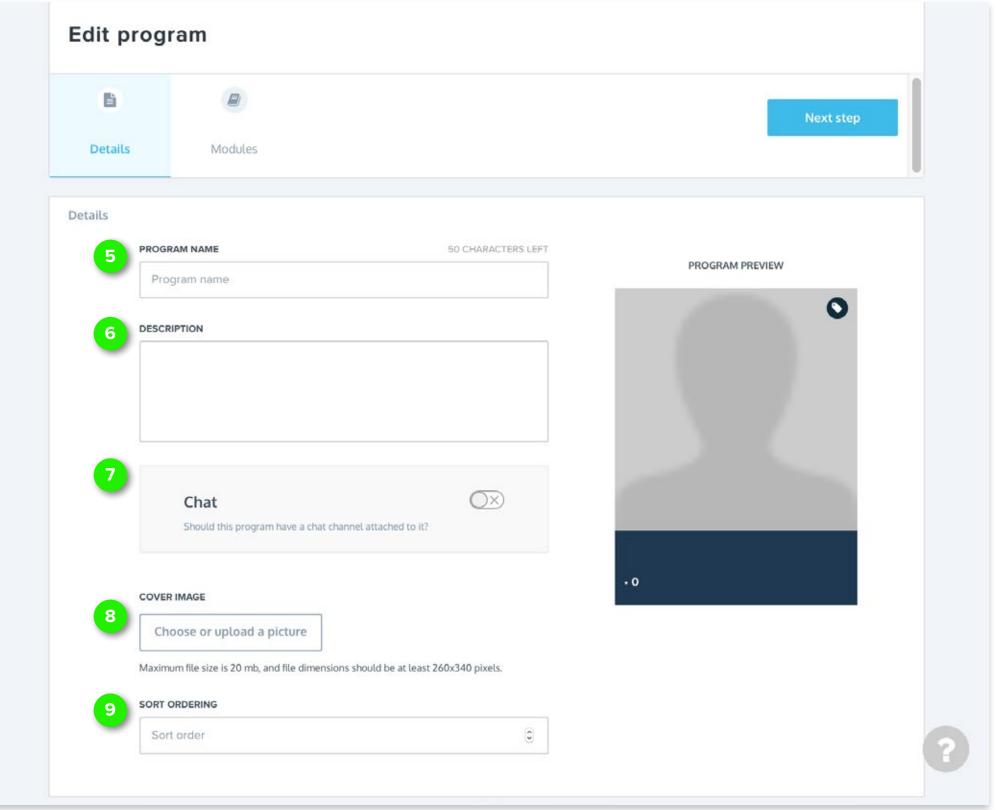
Learning —

Programs and click on Create new program button 4.

On a Program, there are fewer **Details** compared to a Module:

- Set **name** for the Program ⁵
- Add a description 6
- Enable chatter 7
- Add a cover image ⁸
- Specify **the order** it should appear on the Learning Overview 9





Add Modules to a Program

You can very easily add Modules to a Program by clicking on Modules ——— 2 Add module .

The pop-up appearing will show you a full list of modules from your library. Just click on any module name to add it to the Program.

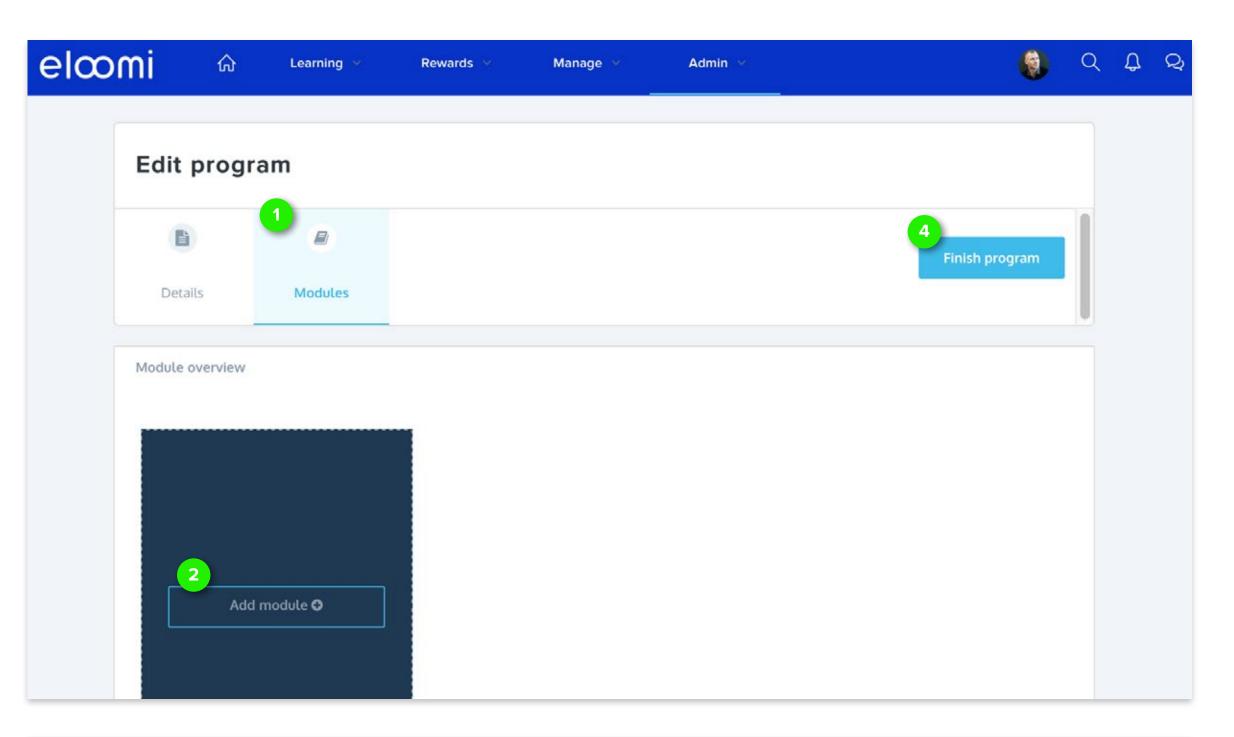
Once you are done adding Modules to Program, click on **Finish program** 4 to complete creating the Program.

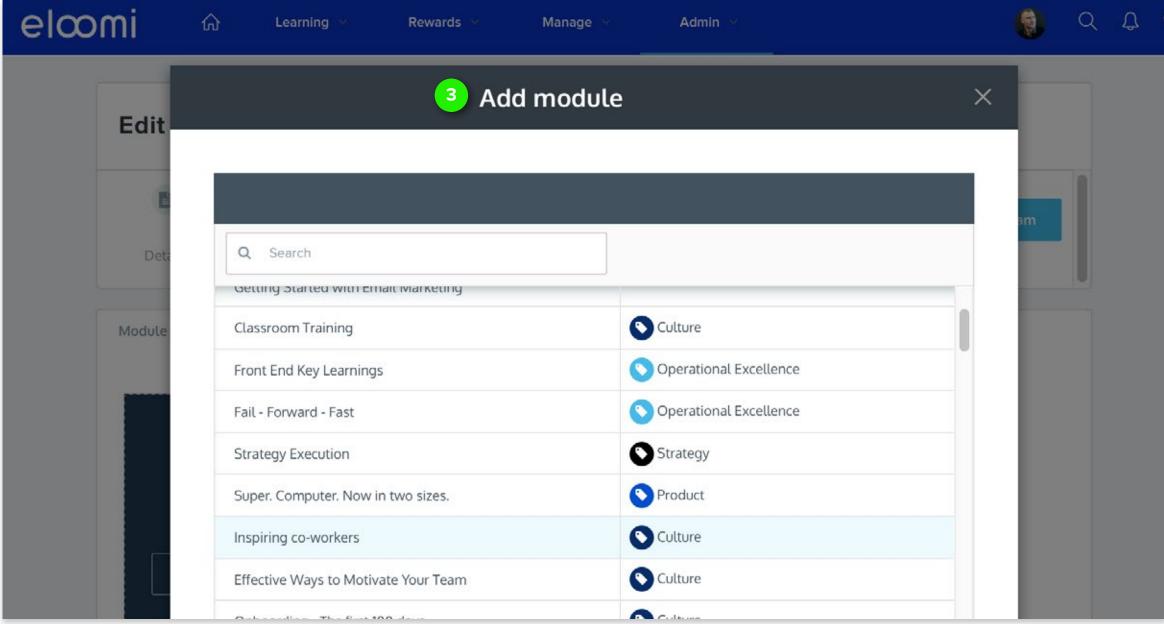
You can now start assigning the Program to users.



NOTE:

You can add the same module to different Programs but remember that Rules added in different Programs to the same Module might create conflicting Locking and Unlocking sequences for users.





Adding Rules in a Program

Adding Rules to modules will allow you to control the learning path a user must take to complete their Learning.

Hover the cursor over a module and click on the option **Add rules** 1.

2 Unlock on specific date

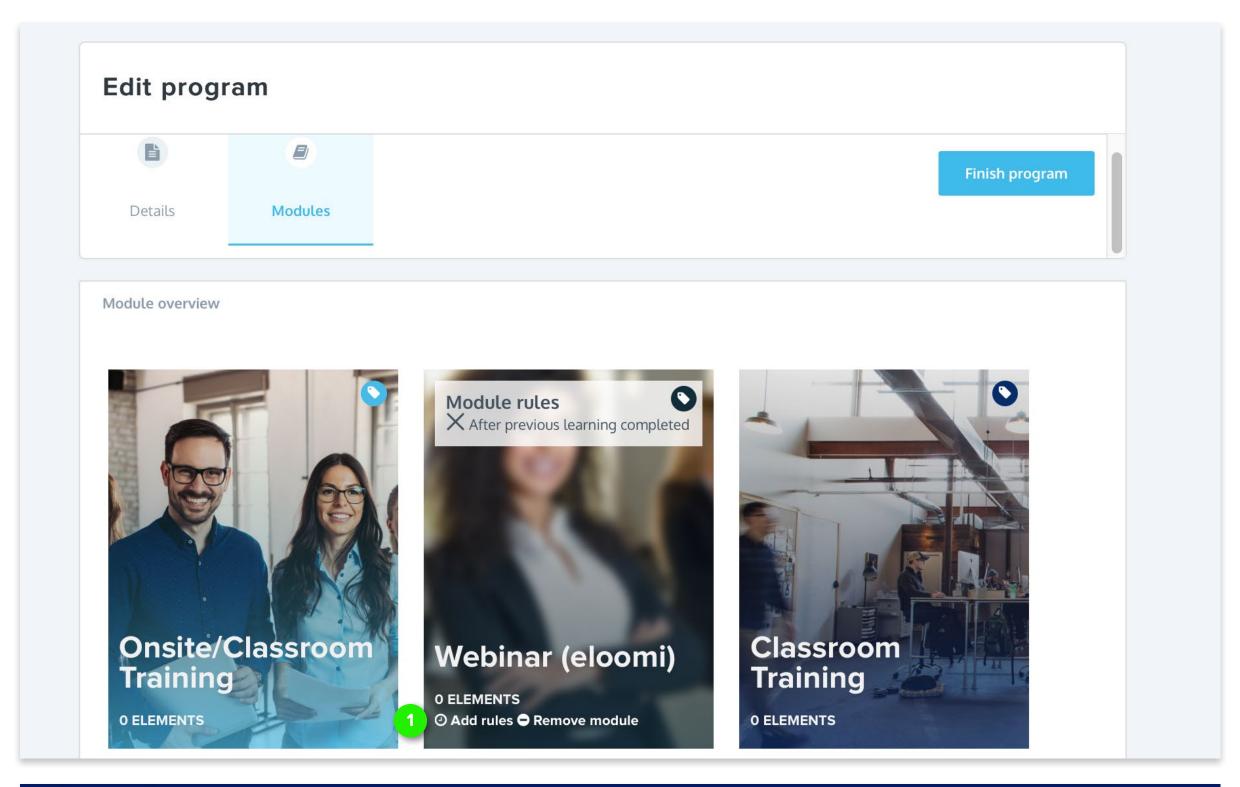
You can set a specific date when the module should be unlocked for users assigned to the Program

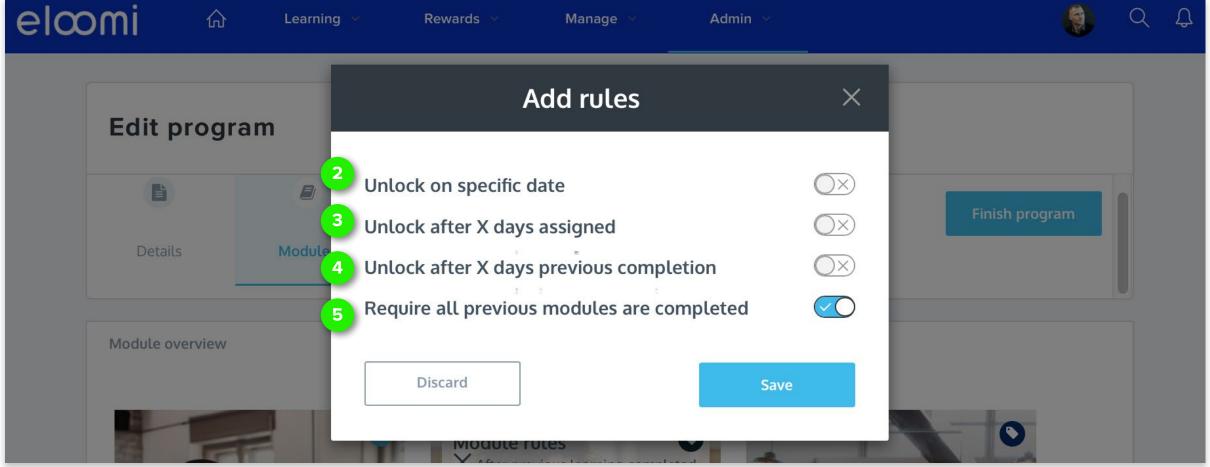
3 Unlock after X days

This rule will allow you to enter a specific number of days when the module will be unlocked for the users.

4 Unlock after X days completion

This rule will allow you to enter a specific date when the module will unlock after previous module being completed.





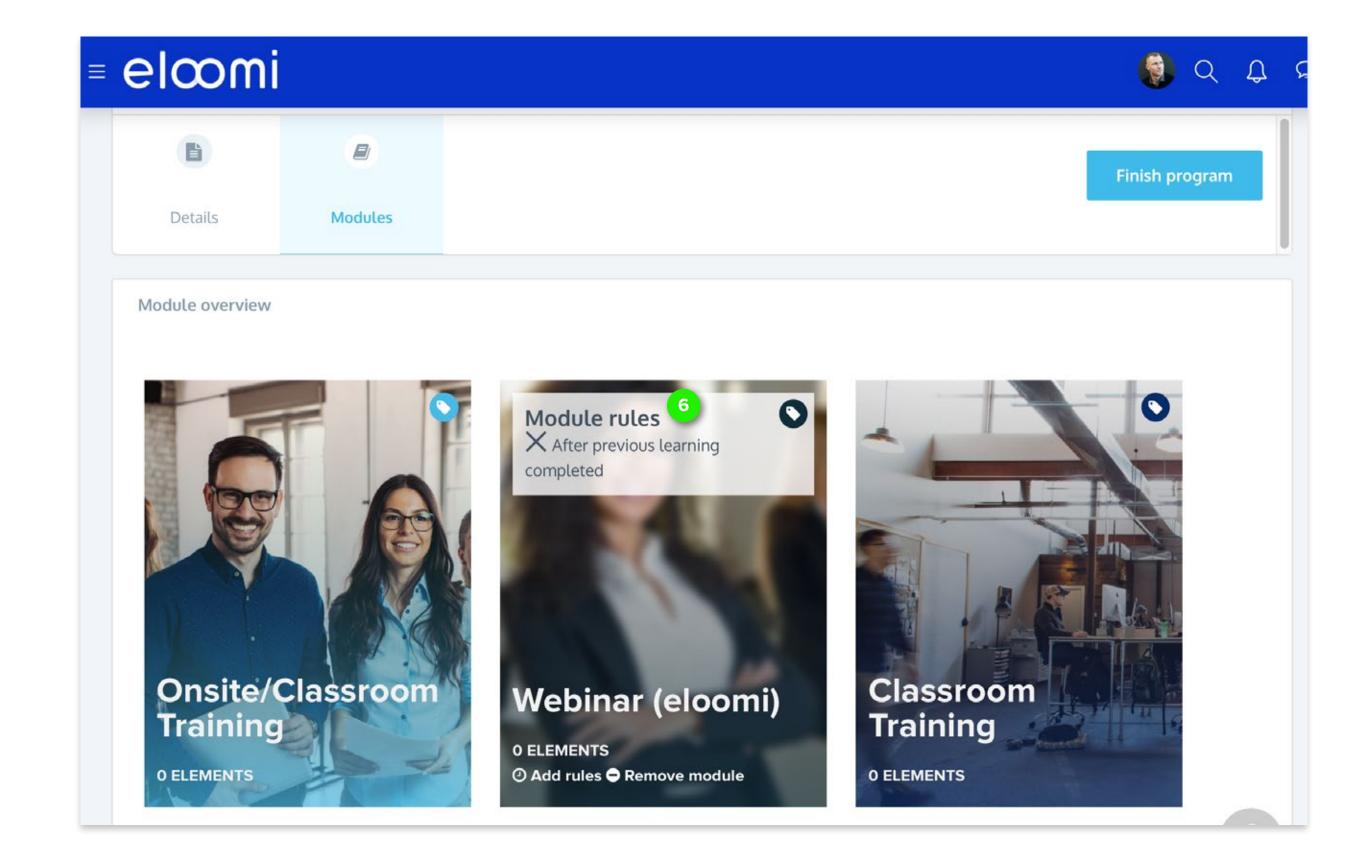
5 Require previous modules completed

Perhaps the most used rule, this allows you to ensure the user's follow the path created by you as an Admin.

This rule will only allow users to access a module once they have completed the previous one.

Remember to not set this rule on first module in a program, but the rest can have this rule.

Modules inside a Program that have a Rule will also show an indication of the rule on the module cover 6.





ONSITE COURSE

CREATE AN ONSITE COURSE

Onsite courses are actual physical trainings that occur in a classroom, rather than online.

Following instruction will help you in creating an Onsite course in eloomi.

To create an Onsite course, go to:

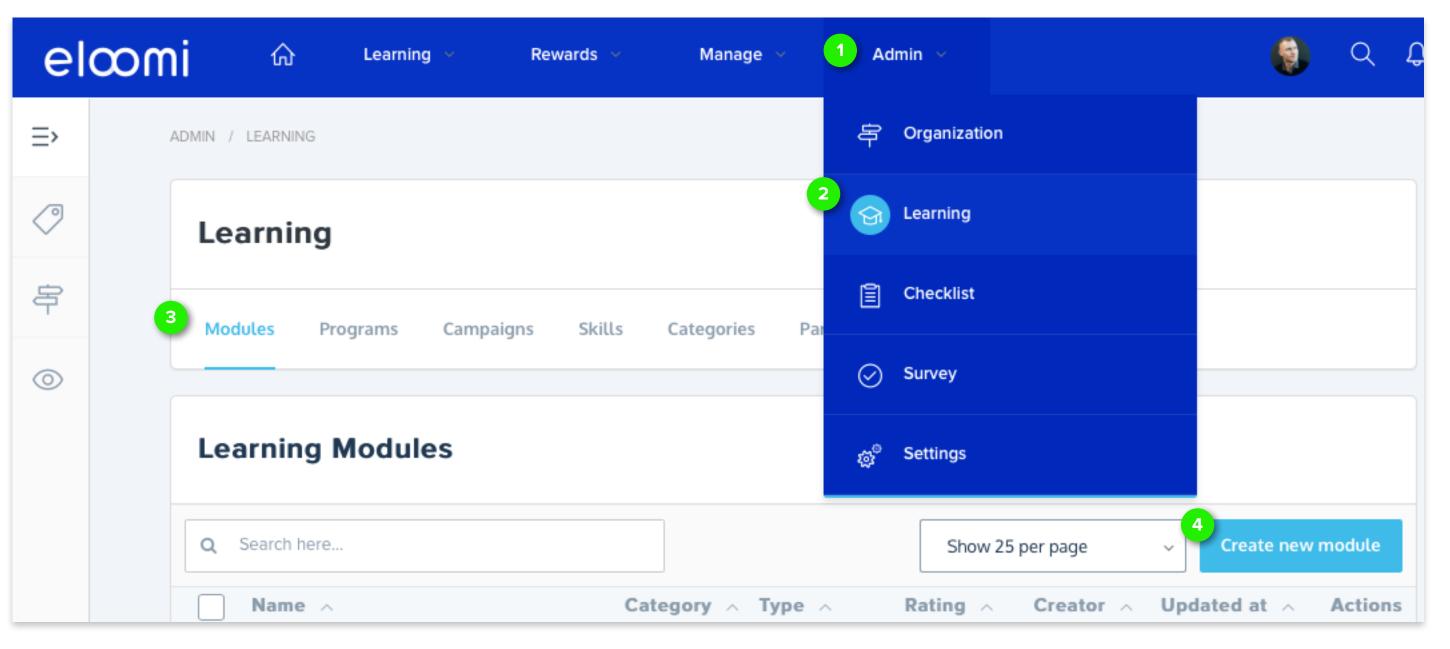
Admin

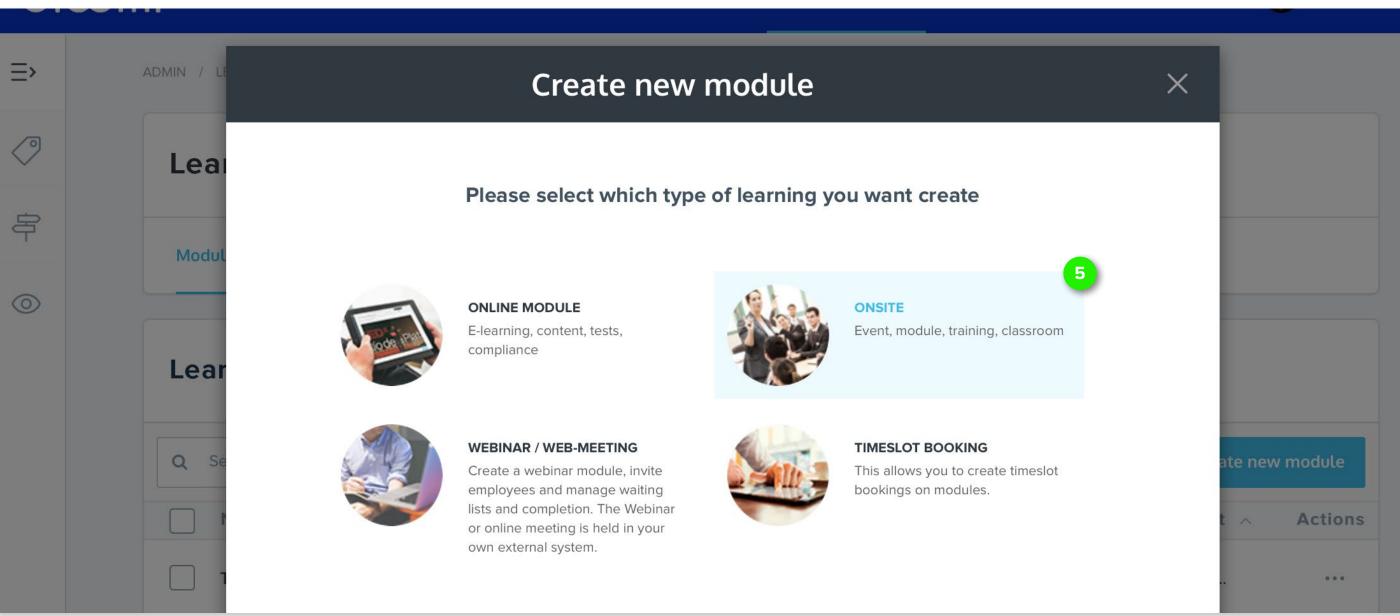
Learning

Modules and click on
Create new module.

You will be asked the type of course you wish to create.

Choose 5 Onsite module.





CREATE AN ONSITE COURSE

You can click on the **Save Progress** 1 icon or the to proceed at any stage of the process and your progress will be saved automatically.

Adding Files to an Onsite course

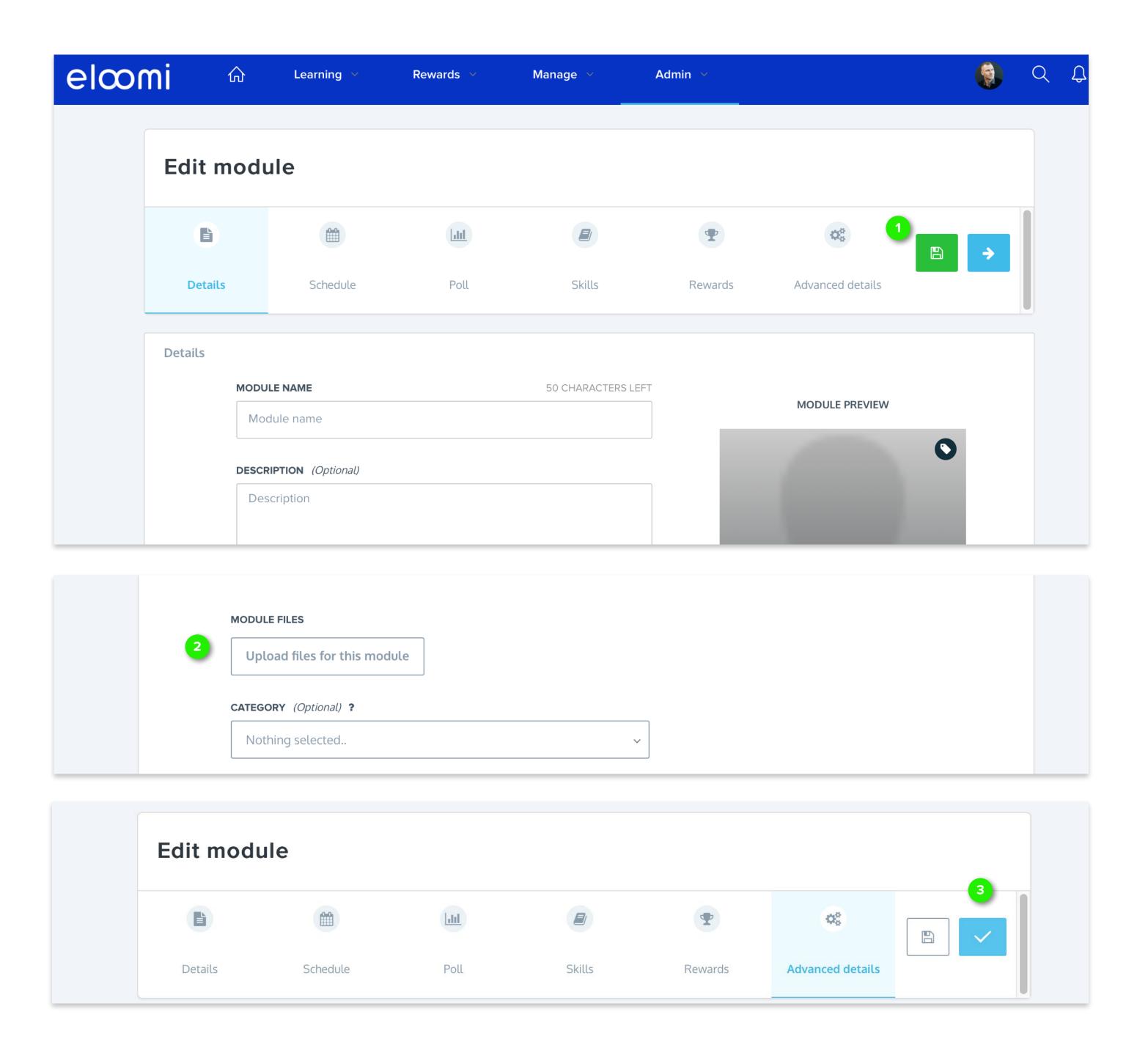
You can **upload material** 2 to an Onsite course which will be available for the user as downloadable files.

These could include Powerpoint presentations, PDF files, Excel or Word documents etc.



IMPORTANT:

A Module will be considered **Active and Live** only if you press the **Blue Checkmark** 3 after finalizing all the details.



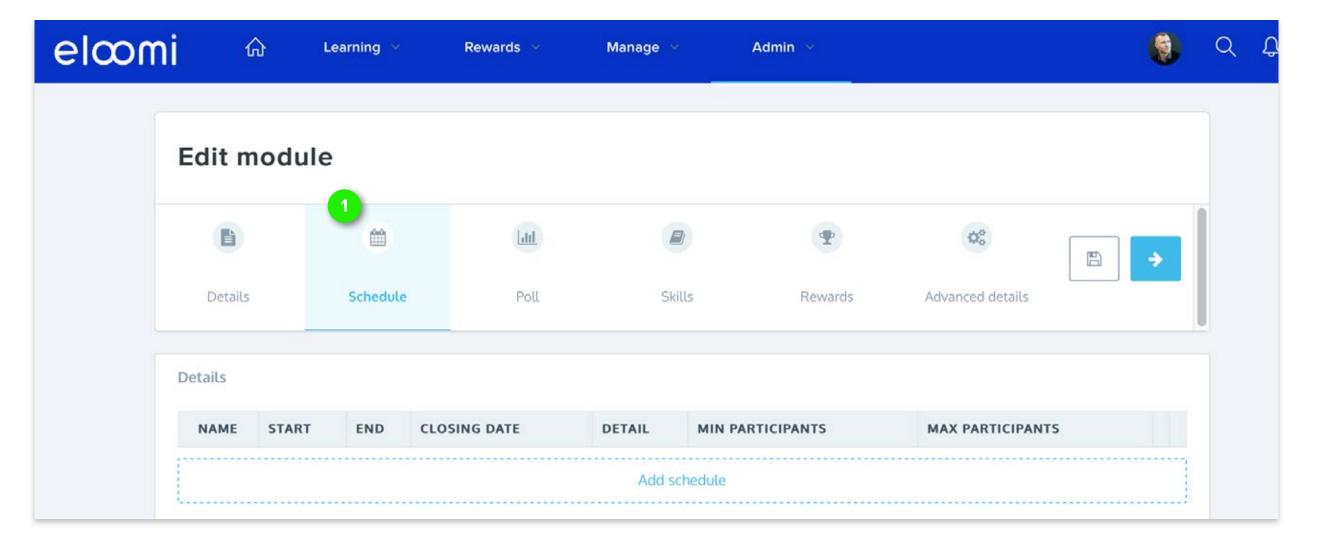
SCHEDULE AN ONSITE COURSE

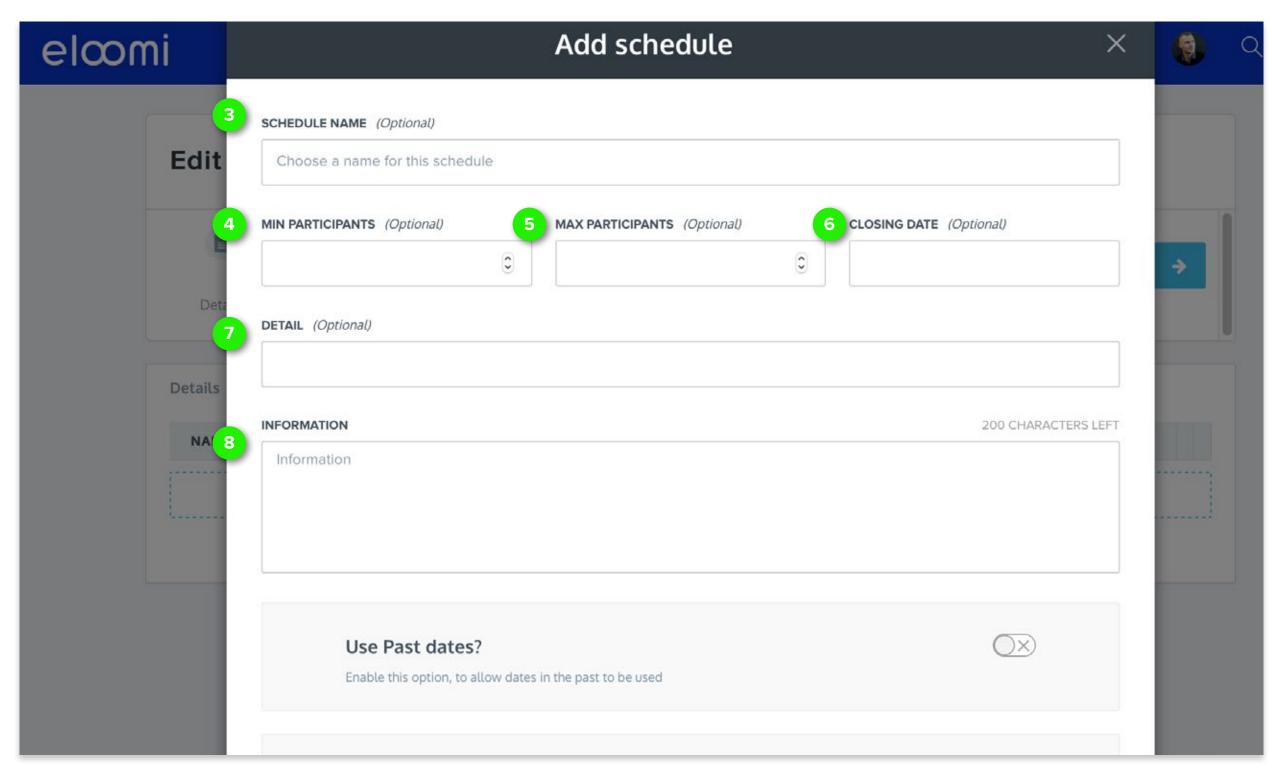
Adding a **Schedule** to an Onsite course is probably the most important aspect of this feature.

You can start creating a schedule by clicking on **Add Schedule** as illustrated.

Here you can:

- Give the schedule a name (please consider this carefully as the course might have multiple schedules)
- Minimum Participants option can be used in case you need to have a specific number of users before the course atually happens
- Maximum Participants option can be used in case you have a limited number of available seats for the course
- Using the Closing Date option will ensure that users are unable to sign up for this course after the date specified
- 7 Details regarding the Onsite course can be entered
- Any additional information regarding the Course can be shared.





Adding Dates/Timing/Location to a Schedule

Once a schedule has been created, now it is time to create dates, location and timings for when the training will take place.

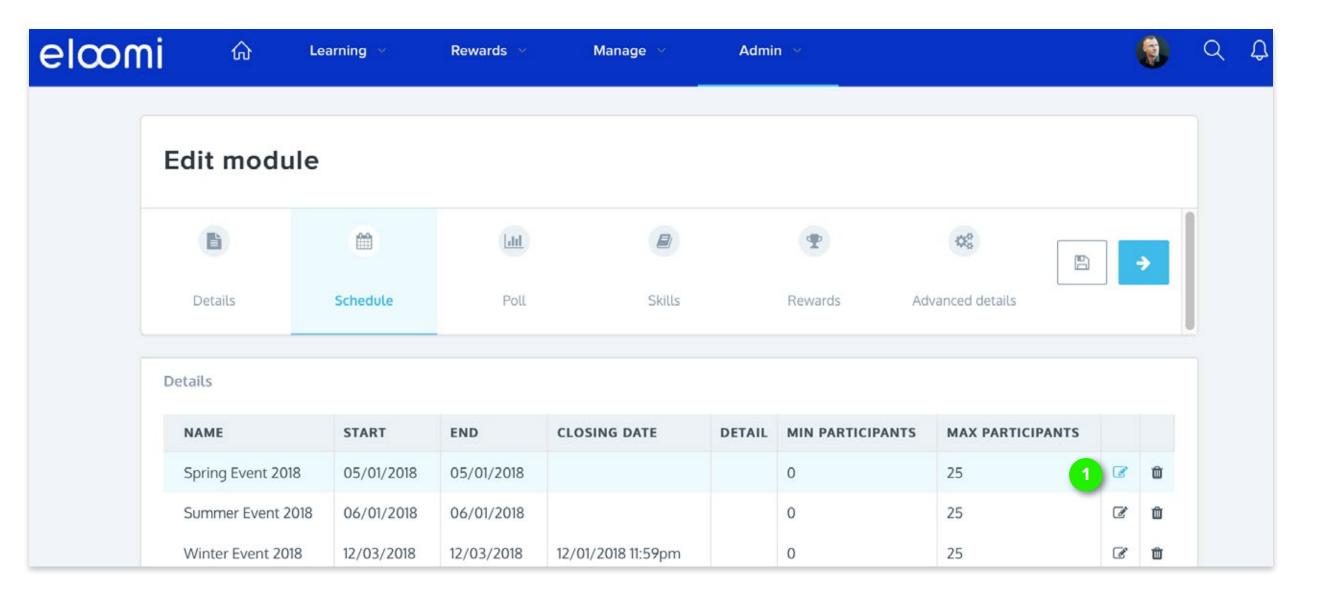
Click on the highlighted **edit option** and you can now select **Add schedule day**.

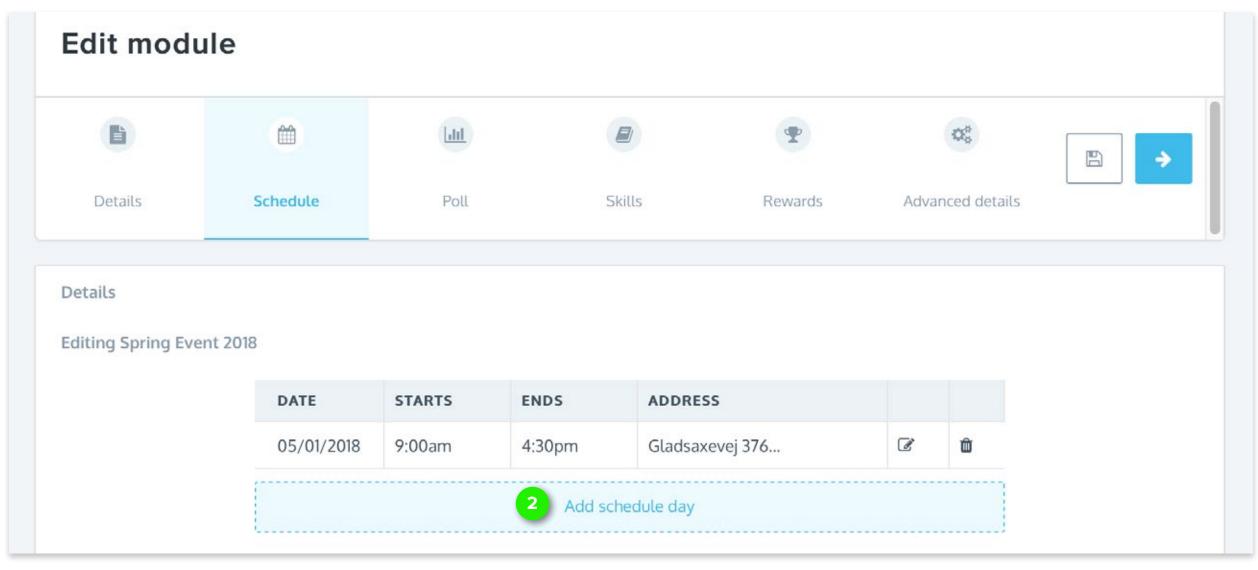
The pop-up that appears will allow you to:

- Choose a date when the actual training will be conducted
- Select a start and finish time
- Geo-tag the location where the training will be held by providing the address
- Include any details like building number etc.



You can add multiple dates under the same schedule in case there are multiple dates for a particular schedule.





Using Participants List

It is highly recommended to use the Participants List feature on an Onsite course. This will allow you to monitor and track users sign up, force assigning users to an Onsite module and to mark users as present after the course has been held.

Contacts on an Onsite course

This feature will allow you to have a contact person available to the users who they can contact in case of any questions or concerns.

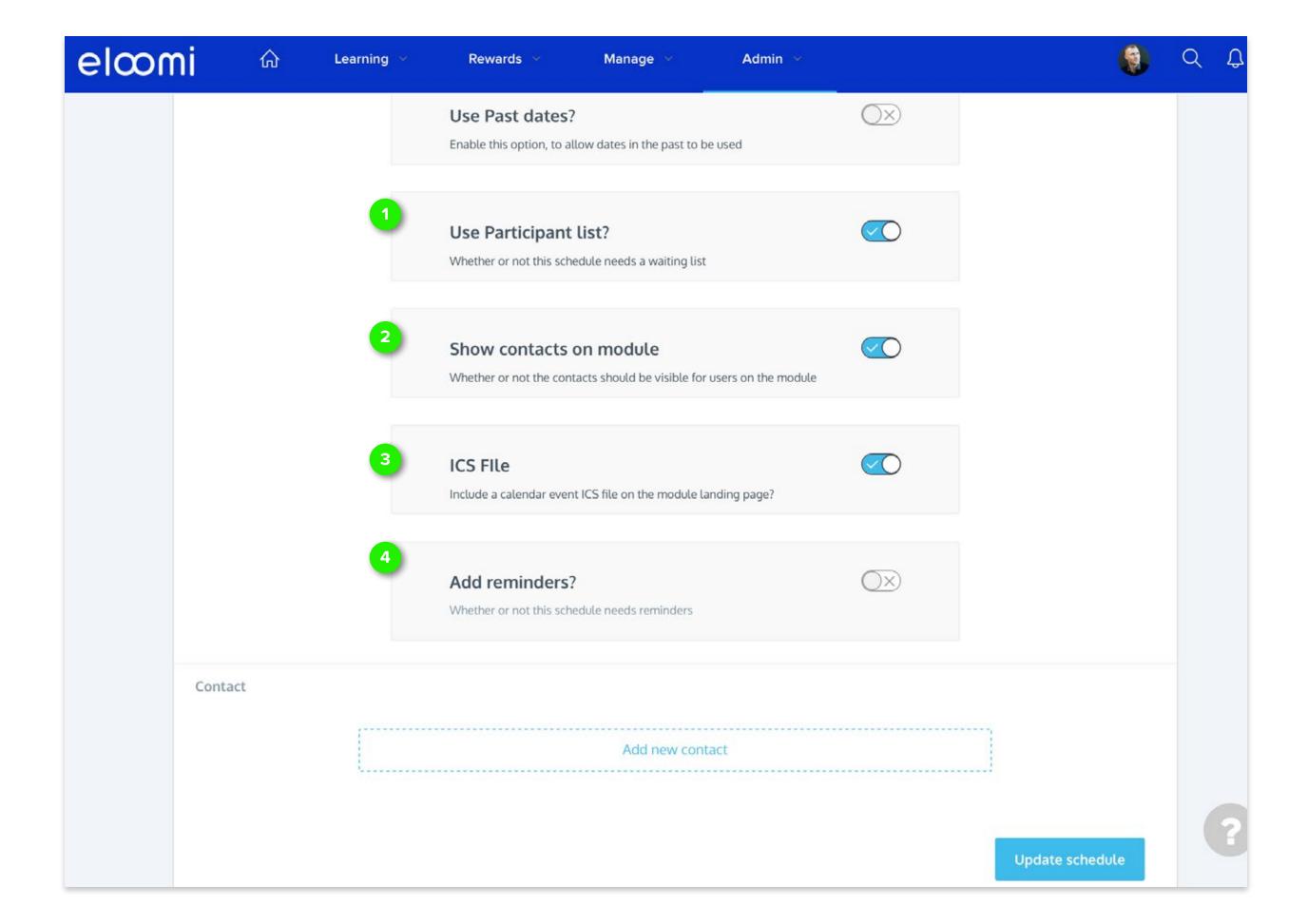
3 Attaching an ICS File

Enabling this feature will send an ICS or calendar file with the module sign up email, which gets sent when a user signs up for a course.

The ICS file can be saved and imported to a user's calendar (Outlook etc)

4 Adding Reminders to an Onsite course

You can add Reminders to an Onsite course - this will send a reminder email to users before the "actual course date".

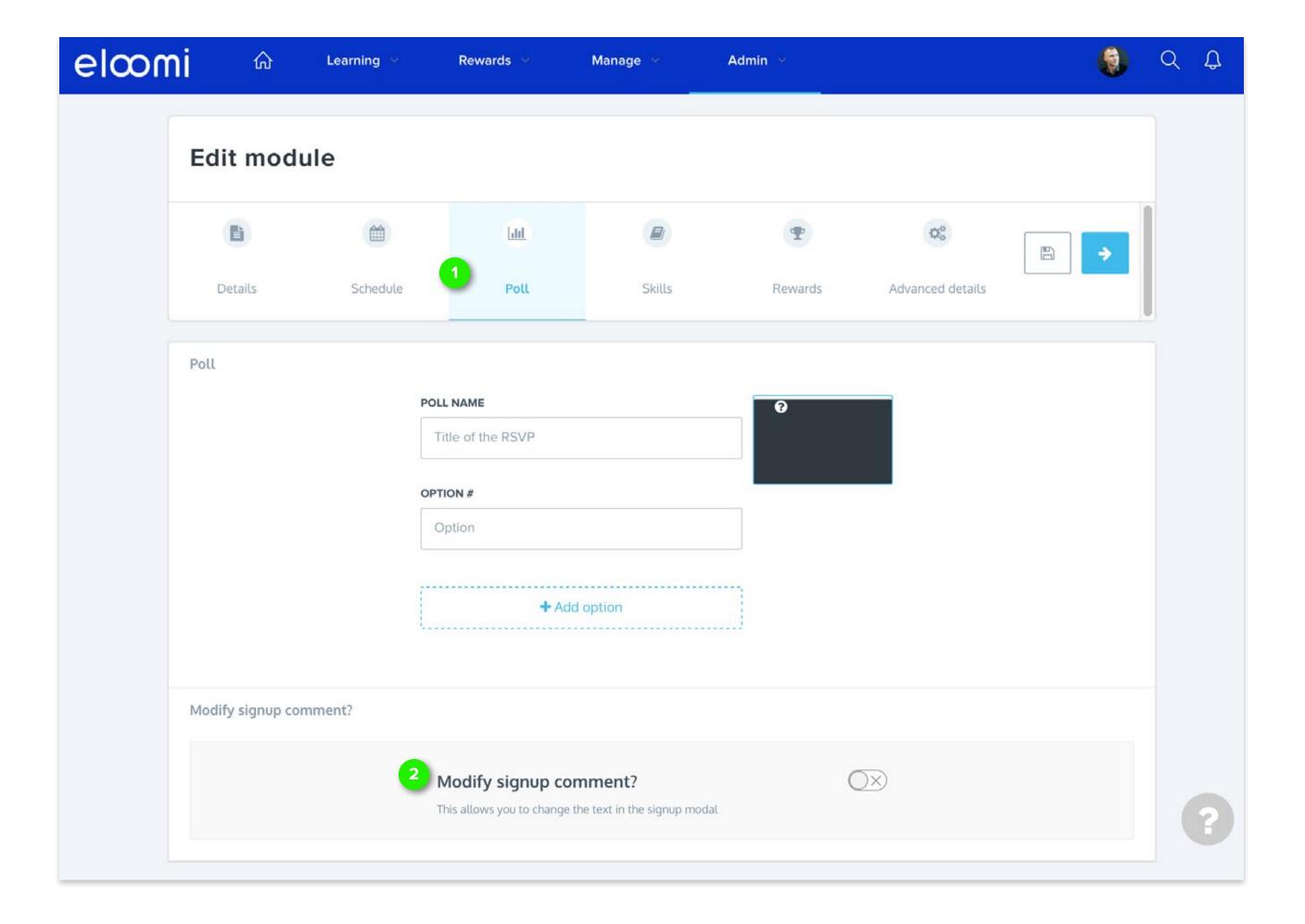


• Adding a Poll to an Onsite course

You can add a Poll to an Onsite course to achieve any specified purpose, for instance as your invitees to find out their meal preferences.

2 Modify Sign up Comment

You can customize a sign up comment or make it mandatory for users to leave a comment through this functionality.





In case you require further assistance with any of the above, please feel free to reach out to eloomi Help Desk

https://helpdesk.eloomi.com

eloomi A/S

Gladsaxevej 376, 2860 Soeborg Denmark

1 Old Street Yard, London EC1Y 8AF United Kingdom

+45 31 31 60 60

www.eloomi.com